NH FIRST Phase 2

Black Diamond Guide





A Guide to Expediting Agency Readiness and Business Process Understanding

Human Resources & Payroll Processes

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Introduction







Black Diamond Guide

As a nod to New Hampshire's rich alpine ski history, we have used the Black Diamond and Blue Square to highlight where administrators, managers and employees need to take action.

What is it?

The NH FIRST Black Diamond Guide is designed to provide administrators at state agencies with information on the business processes to be implemented via the NH FIRST project.

How do we use it?

The Black Diamond Guide uses simplified process maps to illustrate the step by step sequence of actions need to accomplish each business process.



•The Black Diamond symbol is used to highlight where a manager or administrator needs to Approve or Reject items in process.



•The Blue Square is used to highlight where an employee, manager, or administrator needs to Input data to initiate or complete items in process.

Who should use it?

This guide is written specifically to highlight where agency employees, managers, HR administrators, and payroll administrators will need to use NH FIRST directly to execute certain business processes. The worksheets contained in this guide are designed to help agency implementation leaders consider any changes presented by the NH FIRST process and plan for internal adoption of the new process. The worksheets also include a list of all the Black Diamonds and Blue Squares in a given process to help agency implementation leaders identify who from their respective agency will need to be prepared to use NH FIRST.

System Glossary

NH FIRST Phase 2

The State of new Hampshire's name for the implementation project and the Lawson ERP system including Personnel, Human Resources, Recruiting, Benefits, Time & Leave Administration, and Payroll to replace New Hampshire's Government Human Resources System (GHRS) which has been in service for over twenty years.

• Employee Space, Manager Space, Recruiter Space, Generalist Space, Administrator Space

 Space refers to places in the NH FIRST system personnel and payroll actions and look ups can be done by individual users based on access granted by defined security roles.

Employee Self Service

Inquire on pay, change W-4 elections, view current benefits enrollment, open enrollment.

Candidate Space

 Online recruitment tool used by agency managers, HR administrators, and the Division of Personnel to post position opportunities and used by internal and external candidates to submit applications for employment.

Disposition

 Action taken to end the application process when a candidate is deemed not to meet qualification or is otherwise not selected for the job posting

In Basket

 The screen in NH FIRST where item requiring attention are displayed in a queue from which an authorized user can open individual transactions. The In Basket is located on the home screen of NH FIRST.

Forms

 NH FIRST screens used to input certain HR and payroll transactions are keyed in. Ex: HR11, PR14.

Email Alert

 NH FIRST generated emails to individual or group email boxes based on specific conditions such as a new transaction submitted for approval, a rejected transaction or a change in status.



GHRS to Lawson Terminology

GHRS	NH FIRST (LTM) Data Element	NH FIRST (S3) Data Element	DESCRIPTION
State	Organization	Company	The highest organizational level in Lawson S3 and GHR
Division	Organization Unit	Department	An organizational sub-unit associated with a Process Level in S3.
Class Code	Job/Short Description	Job Code	Example: 5029-31 (GHRS) 502931 (NHFirst)
Supplemental Job Description	Position Short Description	Position Code	(Position #) Example: 40200
Pay Period	Payment Schedule	Payment Plan	Sets up the payroll begin/end dates, non exempt rules
Labor Grade	Grade	Grade	
Wage Schedule/Pay Policy	Schedule	Schedule	Example: A000 (37.5 Hour) A130 (40 Hour)
Agency	Organization Unit	Process Level	State Agency/Branch 4-Digit Numeric 1400(DAS)
Occupational Code	Occupational Grouping		
Pay Event	n/a	Pay Code	Code used to input payroll items. NH FIRST Time management represents most. Example 100 = Regular Pay
Employee	Resource	Employee	
Leave Event CLEV/PLEV	n/a	Pay Code	Code used in payroll processing to decrement/use leave plan balances. Time Management represents most. Lawson does not use pay codes to award accruals. The balances are update by leave plan settings.

Final Position Number Design

POSITION Type	CURRENT GHRS Position Number	NH FIRST Position Number
Classified – Permanent – Full Time	10192 – 5 digit numeric	10192 – 5 digit numeric (no change)
Unclassified – Full Time	9U002 – 5 digit "9U" prefix, 3 numbers	9U002 – 5 digit "9U" prefix, 3 numbers (no change)
Classified – Class 59 – Temporary – Full Time	9T123 – 5 digit "9T" prefix, 3 numbers **GHRS Number will be stored in the NH FIRST user Field PAO2 with the Agency Prefix	9T123 up to 12 digits "9T" prefix
Classified – Class 50 – Temporary – Partial FY/(Part-Time)	8T123 – 5 digit "8T" prefix, 3 numbers **GHRS Number will be stored in the NH FIRST user Field PAO2 with the Agency Prefix	8T123 up to 12 digits "8T" prefix
Part-Time (Temporary & Classified) Class 50	9ТЕМР	TMPPT1000 up to 12 digits "TMPPT" prefix All PT positions will have a unique Position Number
Full-Time (Temporary & Classified)	(presently "shared" position number)	TMPFT1000 up to 12 digits "TMPFT" prefix Full Time Less Than 6 Months – Not Benefits Eligible All FT positions will have a unique Position Number
Seasonal – Full Time	9SEAS (presently "shared" position number)	SNL1000 up to 12 digits "SNL" prefix
Judicial Branch – Non-Classified	9CORT (presently "shared" position number)	NONCCT1000 up to 12 digits "NONCCT" prefix (potentially a shared single number)
Executive Branch – Non-Classified		NONCEX1000 up to 12 digits "NONCEX" prefix
Legislative Branch Staff – Non-Classified	9NONC (presently "shared" position number)	NONCLG1000 up to 12 digits "NONCLG" prefix
Legislative Branch House Members – Non-Classified	- (presently strated position number)	NONCLGH100 up to 12 digits "NONCLGH" prefix
Legislative Branch Senate Members – Non-Classified	-	NONCLGS100 up to 12 digits "NONCLGS" prefix
SAGs (Statutory Authorized Group)	9NONC or no positions	NONC9999

Example Diagram

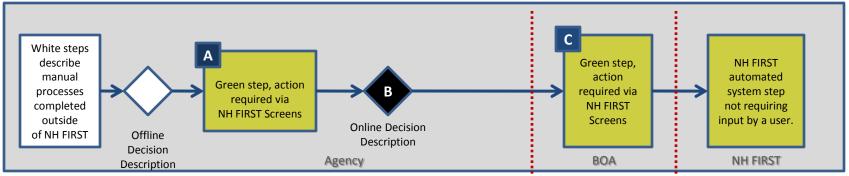


Blue Squares highlight steps requiring data input in NH FIRST

Black Diamonds represent steps that require approval in NH FIRST

Email Alert

The vertical red dotted lines represent transition between the functional areas of responsibility.



Labels in the gray areas above or below the process map indicate the functional area where the process steps occur.

NH FIRST Business Process Worksheet

Some questions pertaining to the specific function and/or specific business process will appear at the top of each worksheet. The worksheets are design for agencies to generate your own questions in preparing for the changes.

NH FIRST Role Call	Who performs this step today?	Who will need to prepare to perform this step in NH FIRST?
In this example A represents the person at the agency who initiates the business process in NH FIRST		
In this example B represents the person at the agency who approves or rejects the transaction in NH FIRST		
In this example C represents a user at DAS bureau of Accounts who receives the approved transaction from the agency and must take action		

Recruitment Process page 1 Agency HR **C1** selects Go To candidate for Agency HR interview creates posting В Candidate and/or in Recruiter Manager applies for testing based Space and posts DOP submits job in DOP on job internally. Job Recruiter request for Employee analyzes requirements requisition is Admin replacement Space. request, **C4** posted in approval /New job Completes consults Agency HR Agency HR **Employee Space** requisition in application, RIF list Reviews submits for SONH for 5 Agency Manager answers days of time application request to HR Internal Space questions based on Agency and DOP to post approval posting dispositions position position. reaches candidate (s) externally end date **C3** Agency DOP Agency DOP C2 C2 DOP finds candidate Agency HR Minimum Ε through register. sends Qualifications Go To Selects candidate applicants for If position met? for interview and/or testing if **NOT filled** testing based on job required or through Candidate requirements schedules register DOP applies for **DOP** posts interviews analyzes job in externally register Candidate to Space Candidate completes Agency HR Space application, Reviews answers application End questions and dispositions candidate **C3** DOP Candidate Agency

Offline manual approval

process outside of NH FIRST

Offline manual or hard copy

process outside of NH FIRST

Requires online

approval in NH FIRST

Requires input

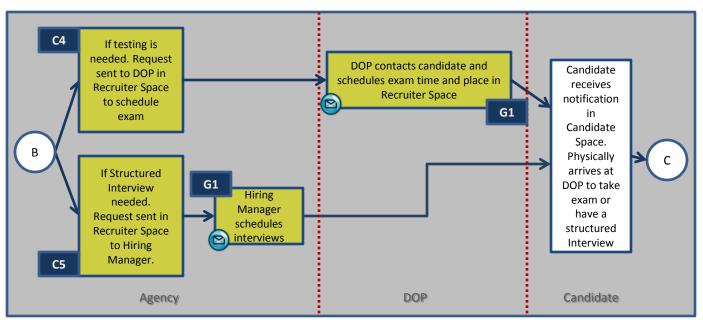
in NH FIRST

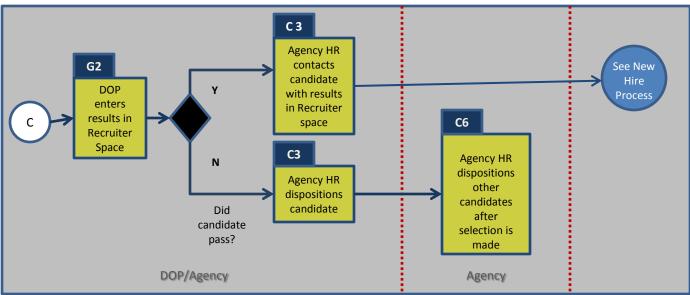
Key:

Online step in

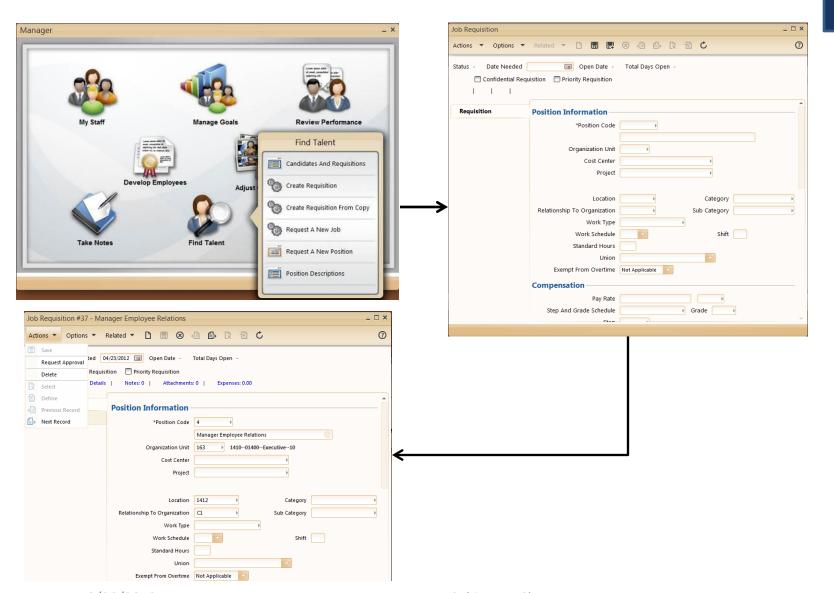
NH FIRST

Recruitment Process page 2



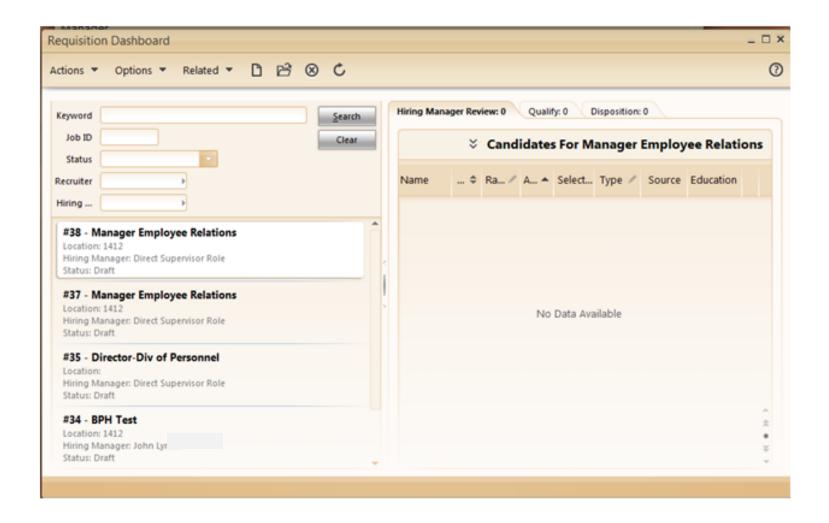


Request for replacement /New job requisition in Manager Space

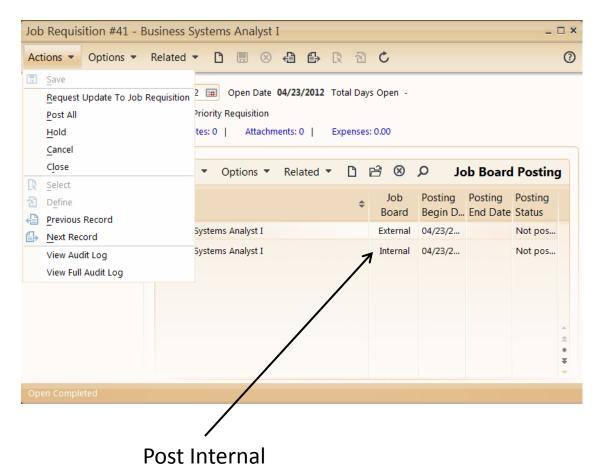


Requisition Dashboard

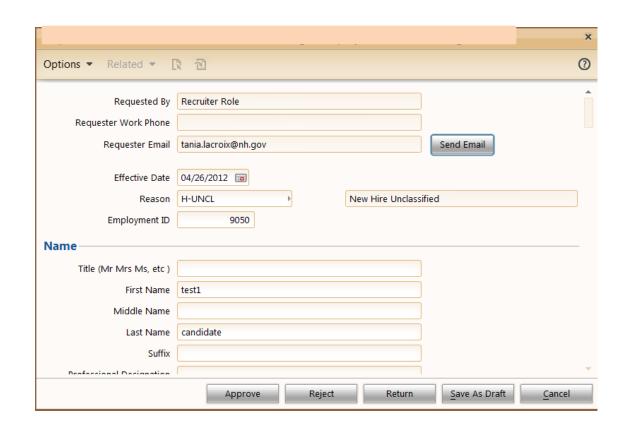




Detailed Job a

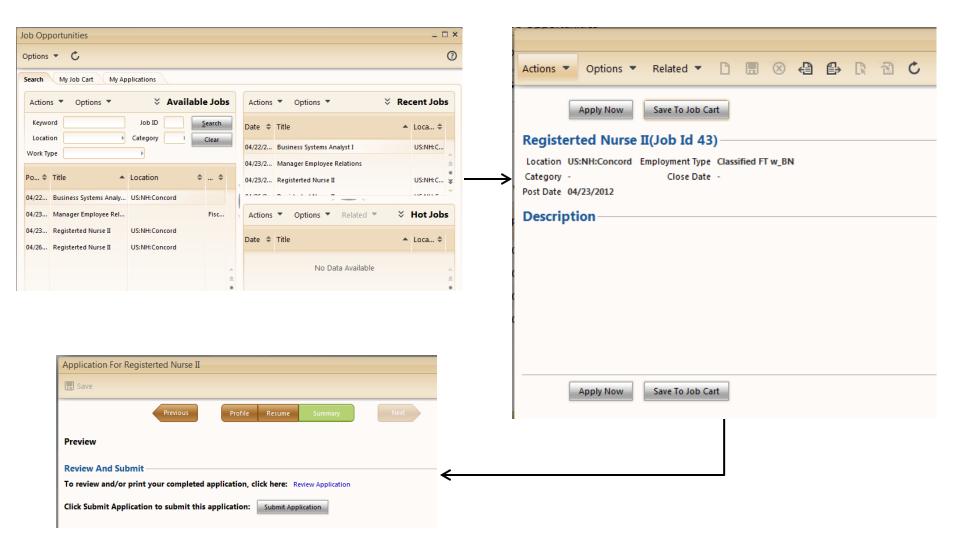


DOP Approve/Reject/Return

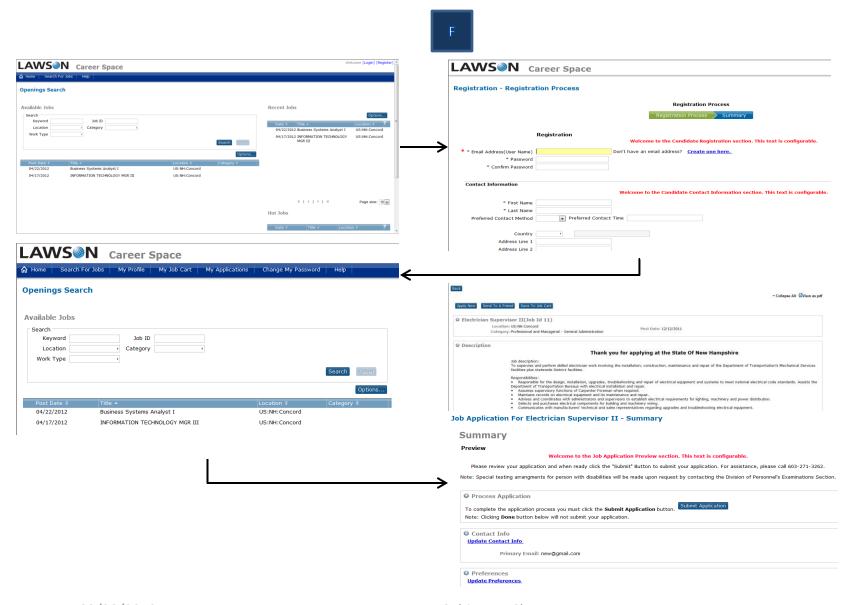


Job Opportunities



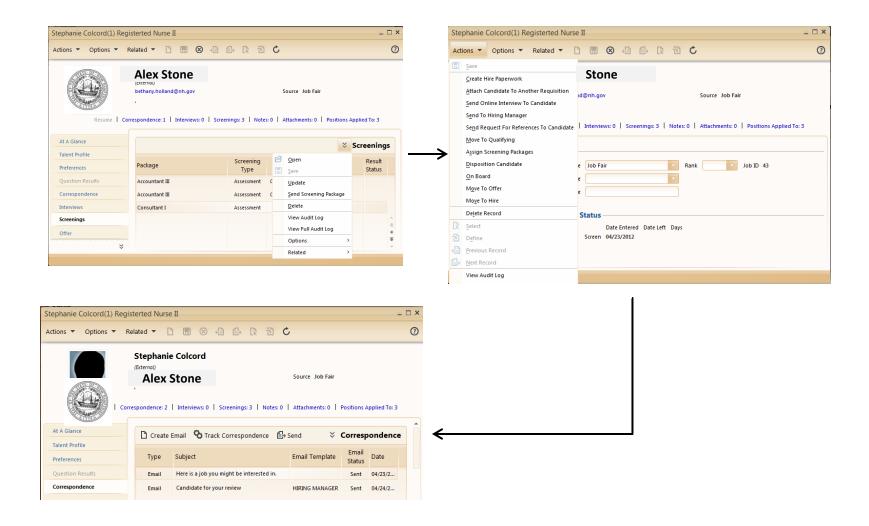


Candidate Search & Registration



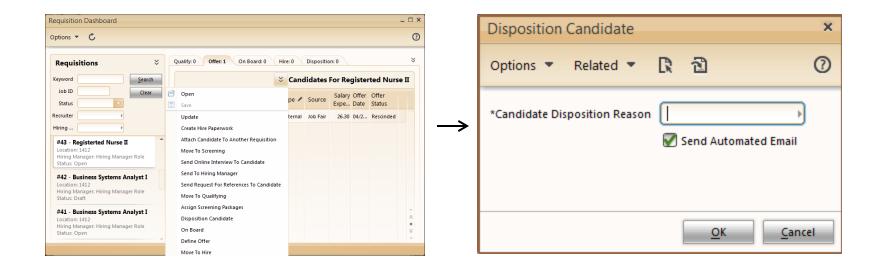
Reviewing Candidates





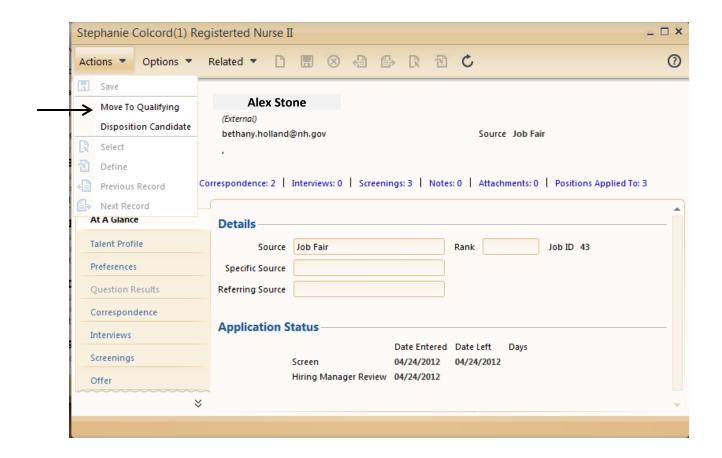
Disposition Candidate





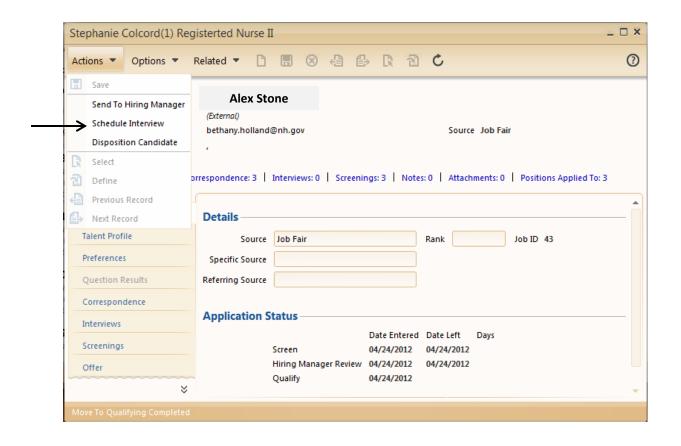
Qualifying Candidate





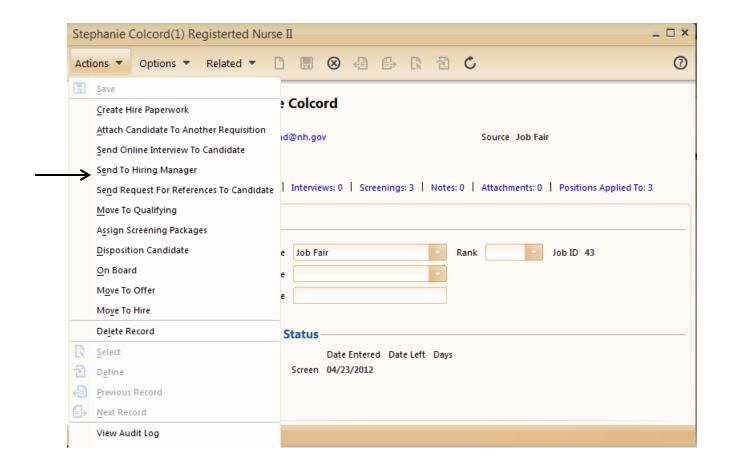
Schedule Interview





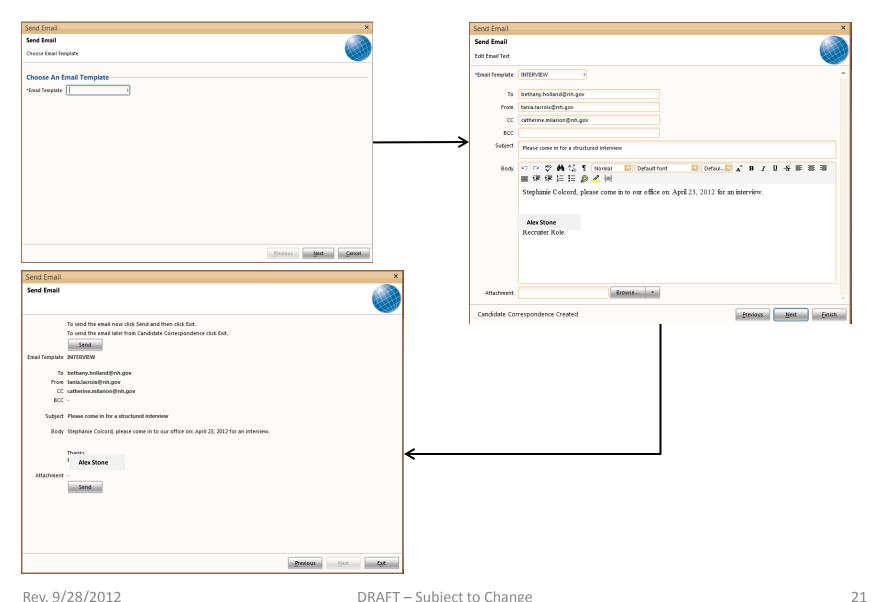
Send to Hiring Manager





Email Candidate





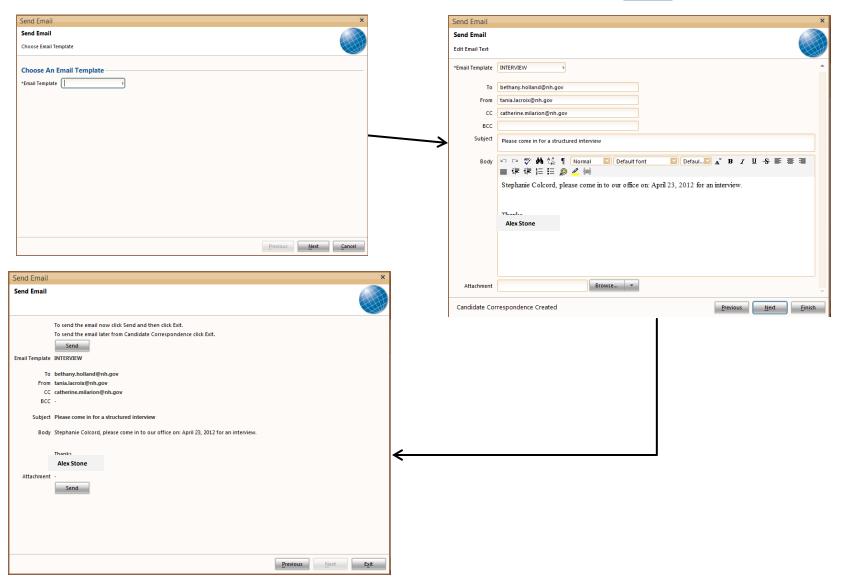
Update Interview Results



Type	STRUCTURED > Structured Interview	
Interview Date	04/24/2012	
Interview Time	09:08:52 AM 🙃	
Interviewer	9032 Hiring Manager Role	
Location	1412 AS-Business Office	
Address	25 Capitol St	
	Concord, NH, {PostalCode	
Status	•	
Result	<u> </u>	
Comments		

Email Candidate





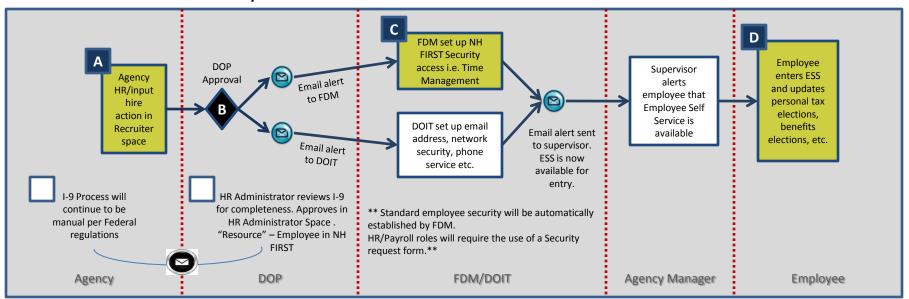
Worksheet: Recruitment Process

NH FIRST Business Process Worksheet	
How do managers initiate a request for recruitment today? How long does the process take?	How are rejections handled today? What is the process and how is it recorded?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and Reclassification input?	How will your program managers need to adjust their processes to use online forms?
Do you use paper forms for sign off today and can they be replaced by workflow tomorrow? Do you use 1 paper form today for multiple items or multiple signatures?	

NH FIRST Role Call	Who performs this step today?	Who will need to prepare to perform this step in NH FIRST?
(A) Originator Requestor	Agency Manager	
◆ (B) 1 st Level Approval	Agency HR	
(C) Create Requisition	Agency HR	
(C1) Post Requisition	Agency HR	
◆ (D) 2 nd Level Approval	DOP HR Administrator	
(E) Post Requisition	DOP	
(F) Application for Position	Candidate	
■ (G) Examination Process	DOP	

New Hire Process

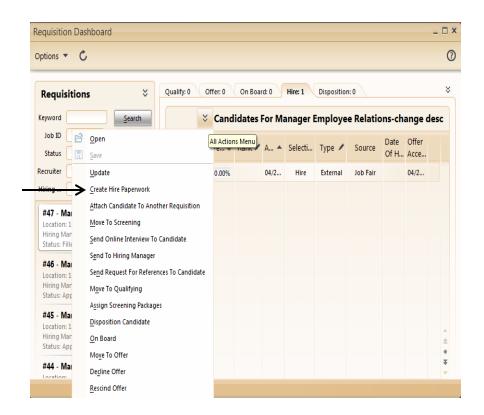
Candidate accepts offer and becomes a New Hire. New Hire arrives on first day.

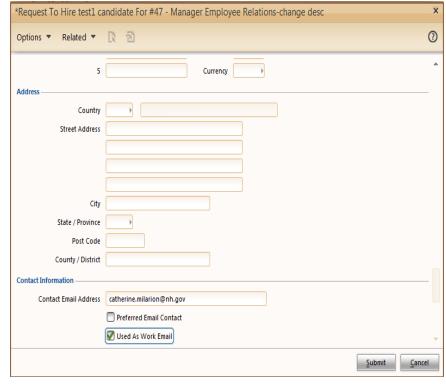




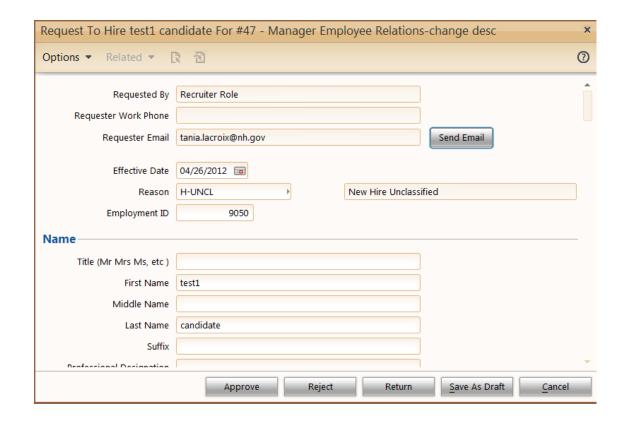
Agency HR/input hire action in Recruiter Space





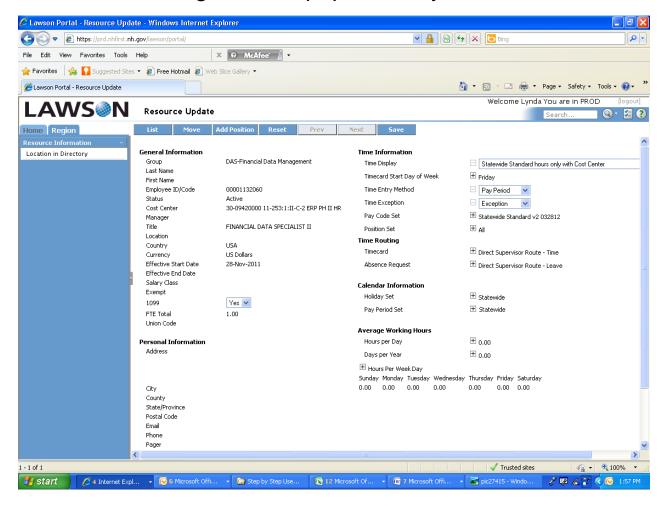


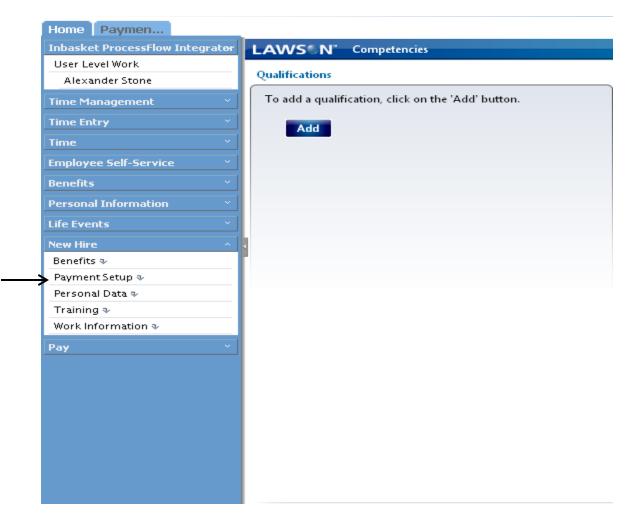




Fundamental Resource/Employee Record for in New Hire Process

Resource View in Time Management is populated by the HR11 Screen in NH FIRST

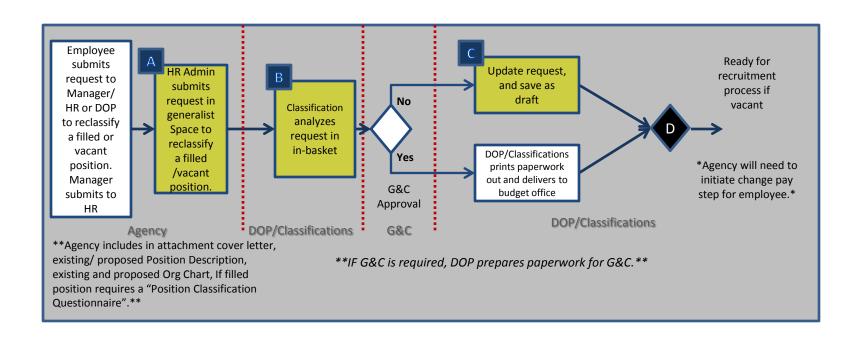




Worksheet: New Hire Process

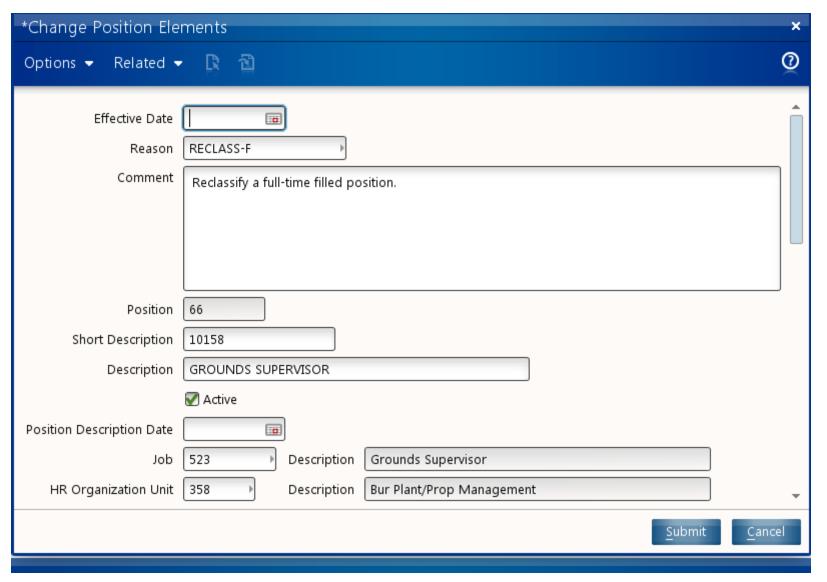
NH FIRST Business Process Worksheet		
The I-9 Process will remain the same as today. The process of W-4 tax election, and benefits enrollment will now be online and will not occur until the employee is set up in the SONH systems network. How will you prepare your managers to make sure they alert new hires that they have access to Employee Self Service?		Some Agencies will use the "On Boarding" process available in the Talent Management system. Does your agency currently allow set up of email address, network security, physical space prior to a new hire arriving?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and Manager input?		
How do you handle new hire "no shows"? Depending on your on boarding process they may require deletion from Time Management access.		
NH FIRST Role Call	Who performs this step today?	Who will need to prepare to perform this step in NH FIRST?
■ (A) Originator Requestor	Agency HR	
◆(B) Online Approver	DOP	
■ (C) Technical/Physical set up	FDM/DOIT	
(D) Employee Self Service Entry	Employee	

Reclassify a Position



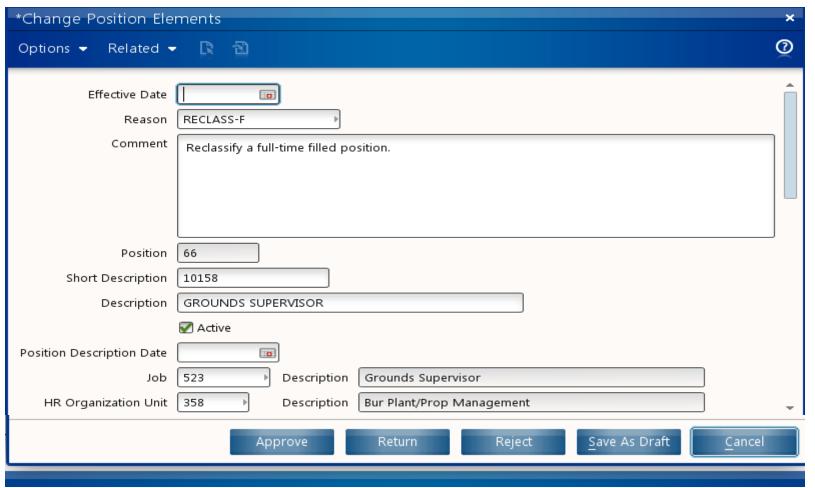


Reclassify a Position



Reclassify a Position 🖪 🔼 💿

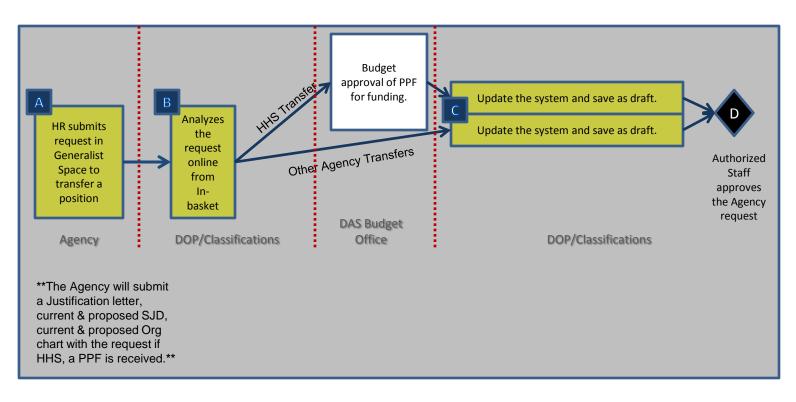




Worksheet: Reclassify a Position

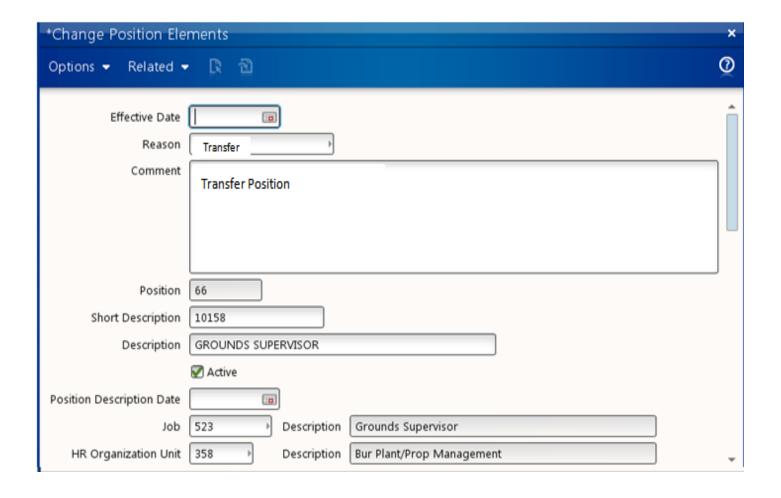
NH FIRST Business Process Worksheet		
How do managers initiate a request for a reclassification today? How long does the process take? Who performs this task today?		How, and by whom is the cover letter, existing/ proposed Position Description, existing and proposed Org Chart created and sent with the request done today?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and Reclassification input?		How are rejections handled today? What is the process and how is it recorded?
How do you proactively identify potential classification issues? Do you use paper forms for sign off today and can they be replaced by workflow tomorrow? Do you use 1 paper form today for multiple items or multiple signatures?		How will your program managers need to adjust their processes to use online forms?
		l
NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?
(A) Originator Requestor	Agency HR/Employee/Manager	
(B) Analyze Request	DOP/Classification Analyst	
(C) Update Request	DOP/Classification Analyst	
◆ (D) Final Approval	DOP/Classification Manager	

Transfer a Position

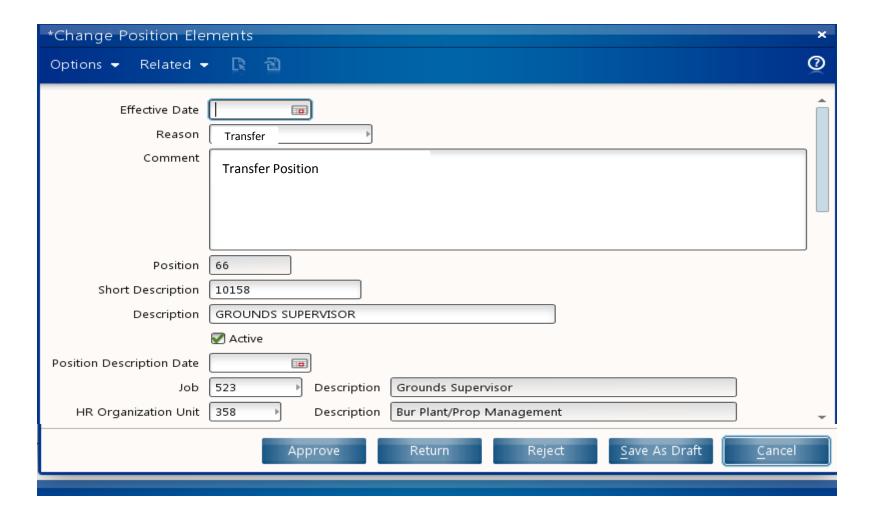




HR submits request in Generalist Space to transfer a Position



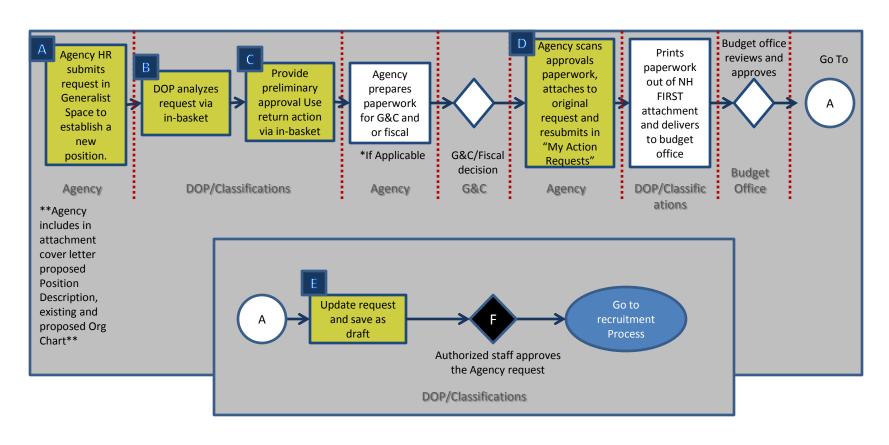
DOP/Classifications analyzes the request online from In-basket In-basket

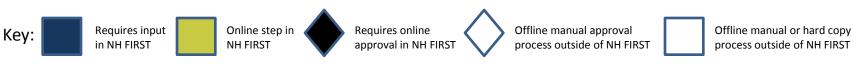


Worksheet: Transfer a Position

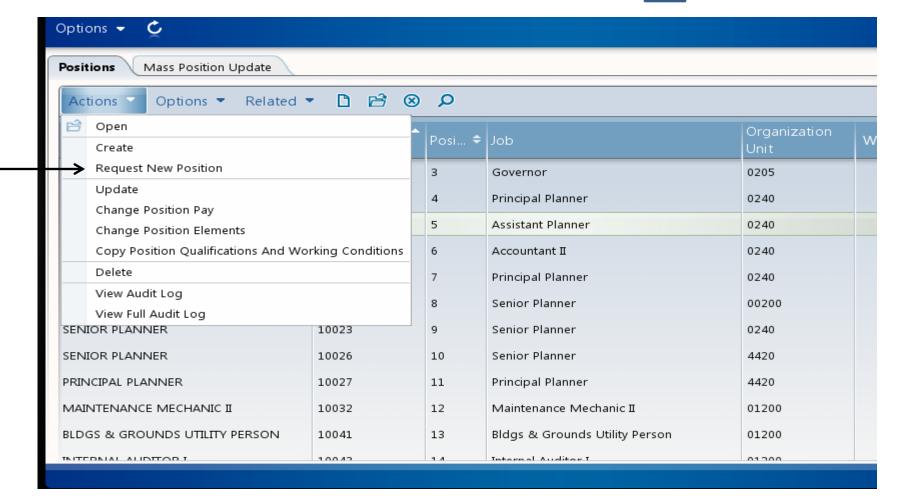
NH FIRST Business Process Worksheet		
How do managers initiate a request to transfer a position today? How long does the process take? Who performs this task today?		FOR HHS ONLY: How, and by whom, is the manual budget approval process for HHS done today at your agency?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and position input?		How, and by whom, is the justification letter created and sent today with the request? How, and by whom, is the new SJD created and sent today with the request? How, and by whom, is the old and the new organization chart created and sent today with the request? Are they all done manually or electronically?
Do you use paper forms for sign off today and can they be replaced by workflow tomorrow? Do you use one paper form today for multiple items or multiple signatures?		How are rejections handled today? What is the process and how is it recorded?
		How will your program managers need to adjust their processes to use online forms?
NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?
(A) Originator Requestor	Agency HR	
(B) Analyze Request	DOP/Classification Analyst	
(C) Update Position Information	DOP/Classification Analyst	
♦ (D) 1 st Level Approval	DOP/Classification Manager	

Establish a New Position

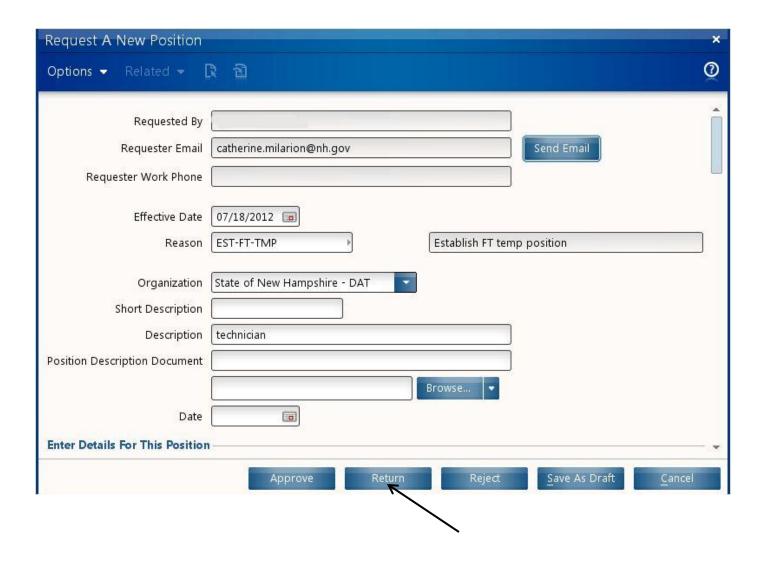




Agency HR submits Request in Generalist Space to Establish a New Position

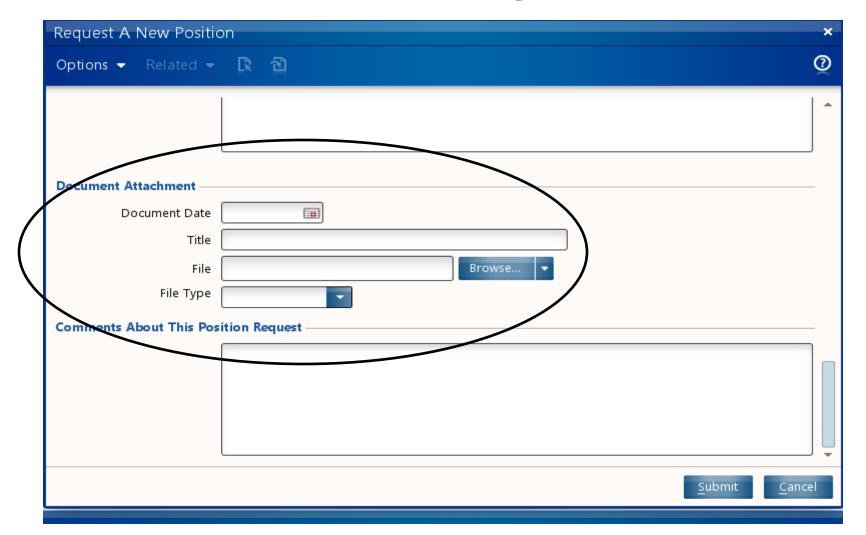


Review In-Basket and provide preliminary approval. Use return action via In-Basket.



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Agency scans approvals paperwork, attaches to original request and resubmits in "My Action Requests"



Update request and save as draft



Request A New Position			×
Options ▼ Related ▼ [Õ
Requested By Requester Email Requester Work Phone	PAUL PFENNING catherine.milarion@nh.gov	Send Email	
Effective Date	07/18/2012 🗰		
Reason	EST-FT-TMP Establish FT ten	np position	
Organization Short Description	State of New Hampshire - DAT		
Description	technician		
Position Description Document			
	Browse ▼		
Date			
Enter Details For This Position			•
	Approve Return Reject	Save As Draft	<u>C</u> ancel

Authorized staff approves the Agency request



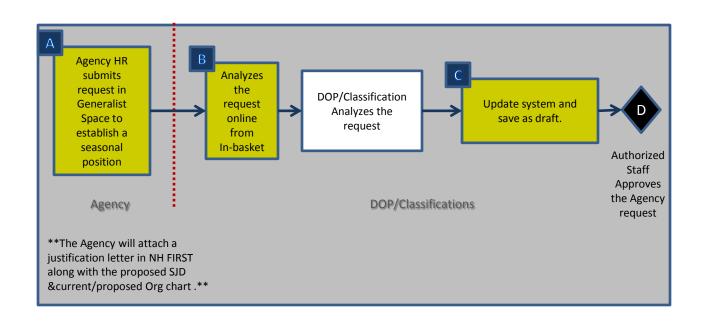
Request A New Position			×
Options ▼ Related ▼ [2 2		0
Requested By Requester Email Requester Work Phone Effective Date	PAUL PFENNING catherine.milarion@nh.gov	Send Email	
Reason	07/18/2012 EST-FT-TMP Establish FT tell Establish FT tell	mp position	
Organization Short Description Description	State of New Hampshire - DAT technician]	
Position Description Document	Browse ▼		
Date Enter Details For This Position	III		
	Approve Return Reject	<u>S</u> ave As Draft	<u>C</u> ancel

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Worksheet: Establish a New Position

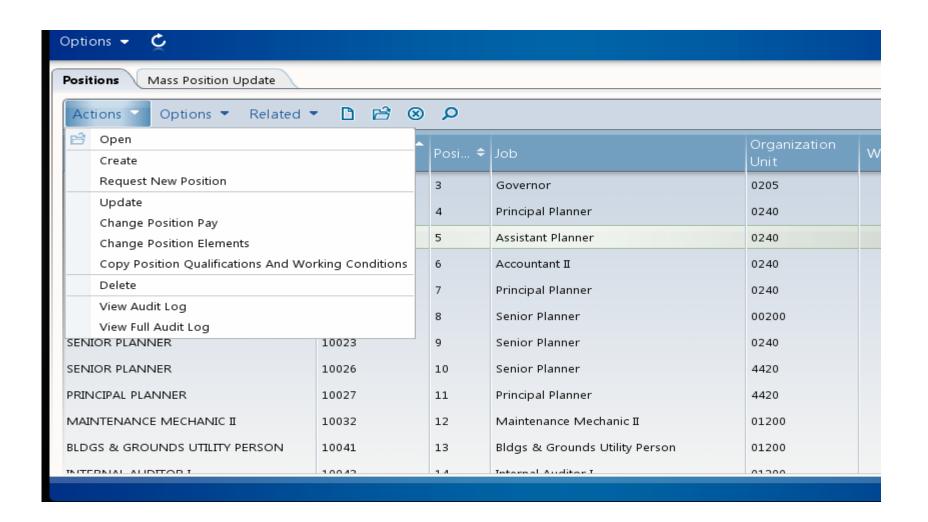
NH FIRST Business Process Worksheet		
How do managers initiate a request for a new position today? How long does the process take? Who performs this task today?		How, and by whom is the cover letter, existing/ proposed Position Description, existing and proposed Org Chart created and sent with the request done today?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and position input?		How are rejections handled today? What is the process and how is it recorded?
Do you use paper forms for sign off today and can they be replaced by workflow tomorrow? Do you use 1 paper form today for multiple items or multiple signatures?		How will your program managers need to adjust their processes to use online forms?
NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?
		who will need to prepare to perform this step in 1411 mss.
■ (A) Originator Requestor	Agency HR	who will need to prepare to perform any step in rar raises.
(A) Originator Requestor(B) Analyze Request		who will ficed to prepare to perform any step in 1411 fixes.
. , , ,	Agency HR	
(B) Analyze Request(C) Provide Preliminary	Agency HR DOP/Classifications	
(B) Analyze Request (C) Provide Preliminary Approval	Agency HR DOP/Classifications DOP/Classifications	

Establish a Seasonal Position

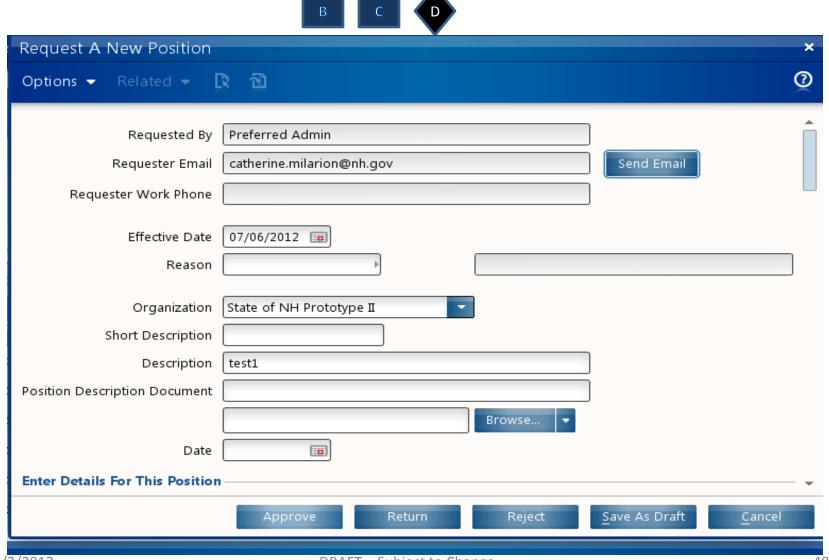




Agency HR submits request



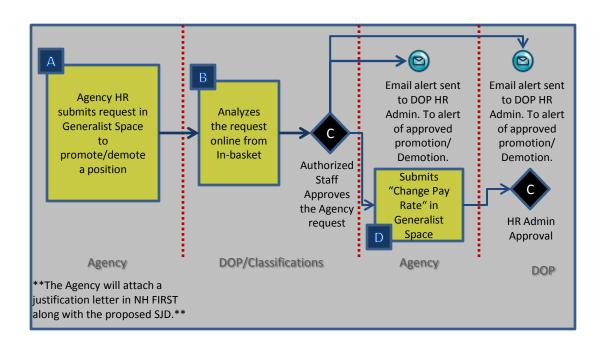
DOP/Classifications Analyzes the request, updates system and saves as draft, authorized staff approves the Agency request



Worksheet: Establish a Seasonal Position

NH FIRST Business Process Worksheet		
How do managers initiate a request for a new 9SEAS position today? How long does the process take? Who performs this task today?		How, and by whom, is the justification letter created and sent today with the request? How, and by whom, is the new SJD created and sent today with the request? How, and by whom, is the old and the new organization chart created and sent today with the request? Are they all done manually or electronically?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and position input?		How are rejections handled today? What is the process and how is it recorded?
Do you use paper forms for sign off today and can they be replaced by workflow tomorrow? Do you use 1 paper form today for multiple items or multiple signatures?		How will your program managers need to adjust their processes to use online forms?
NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?
(A) Originator Requestor	Agency HR	
(B) Analyze Request	DOP/Classification Analyst	
(C) Generate Position Number	DOP/Classification Analyst	
◆ (D) 1 st Level Approval	DOP	

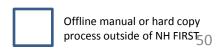
Temporary Assignment Promotion/Demotion









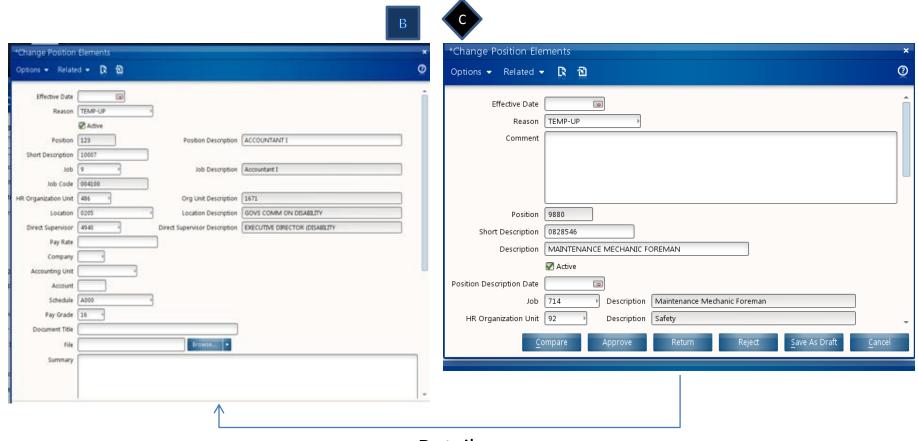


Temporary Promotion/Demotion Request



*Change Position Ele	ments	×
Options ▼ Related ▼		@
Effective Date Reason Comment	TEMP-UP	
Position Short Description Description	9880 0828546 MAINTENANCE MECHANIC FOREMAN	_
Position Description Date Job HR Organization Unit	Active To Description Maintenance Mechanic Foreman Description Safety	~
2812	Submit Car	icel 5

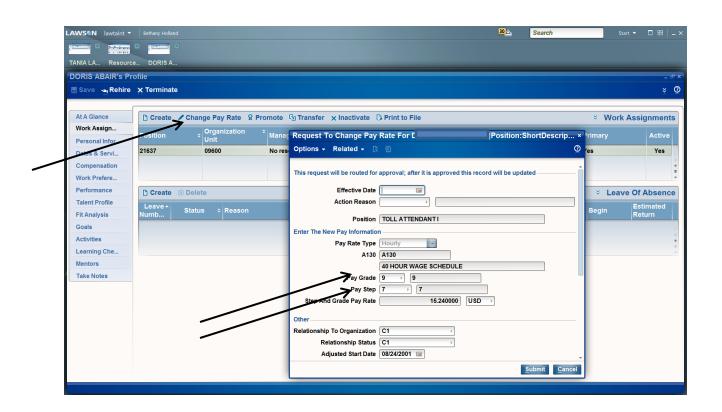
Temporary Promotion/Demotion Request



Detail

Agency HR receives approval online from In-basket. Submits change pay rate in Generalist Space





HR Administrator approval



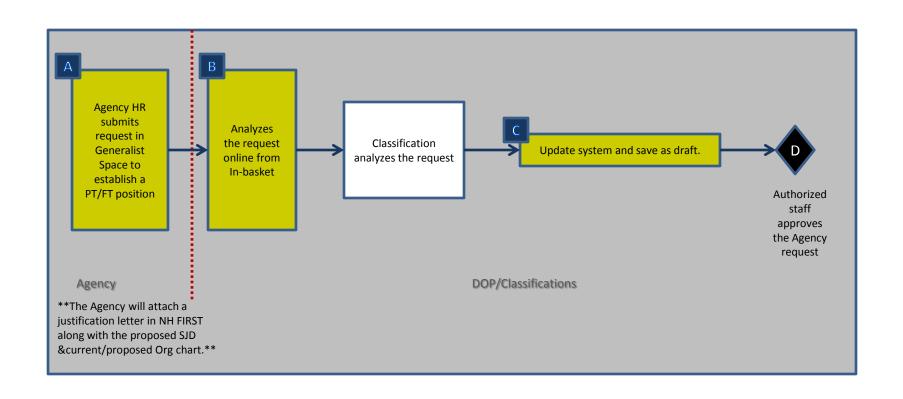
Request To Change Pay Options - Related -	
Options - Reisted - II	SECTION AND ADMINISTRATION AND A
This request will be routed for	approval, after it is approved this record will be updated
Effective Date	(se
Action Reason	
Position	TOLL ATTENDANT!
Enter The New Pay Informatio	Protection and advantage of
Pay Rate Type	Hourty
A130	A130
_	40 HOUR WAGE SCHEDULE
Grade	9
Pay Step	7 . 7
Stanford Grade Pay Rate	15.240000 USD -
Other	
Relationship To Organization	(CI
Relationship Status	Ct ·
Adjusted Start Date	08/24/2001 (a)
Compare	Approve Return Reject Save As Draft

Worksheet: Temporary Assignment Promotion/Demotion

NH FIRST Business Process Worksheet		
How do managers initiate a request for a new temp up/temp down today? How long does the process take? Who performs this task today?		How, and by whom, is the justification letter created and sent today with the request? How, and by whom, is the new SJD created and sent today with the request? How, and by whom, is the old and the new organization chart created and sent today with the request? Are they all done manually or electronically?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and position input?		How are rejections handled today? What is the process and how is it recorded?
Do you use paper forms for sign off today and can they be replaced by workflow tomorrow? Do you use 1 paper form today for multiple items or multiple signatures?		How will your program managers need to adjust their processes to use online forms?
Personnel Rule 901.09: Adjustment Due To Temporary Promotion		
NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?
(A) Originator Requestor	Agency HR	
(B) Analyze Request	DOP	
◆ (C) 1 st Approval	DOP	
(D) HR Admin	DOP	

55

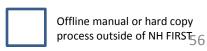
Establish Temporary Position PT/FT



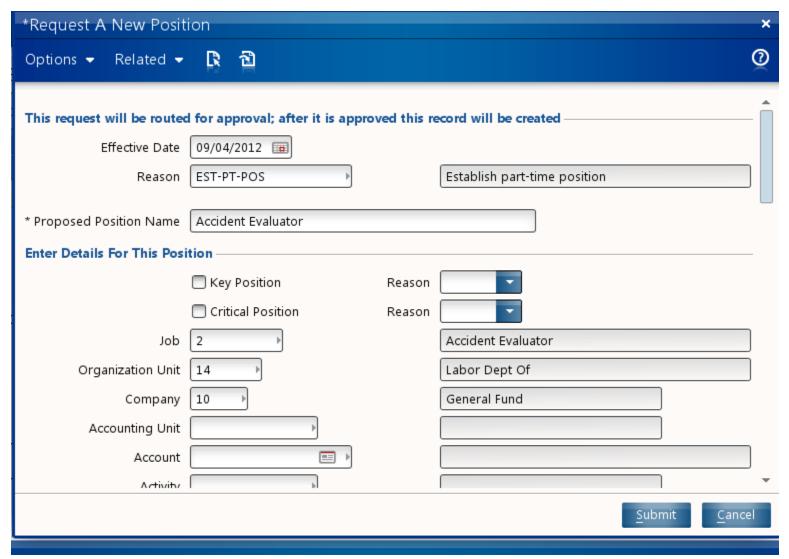




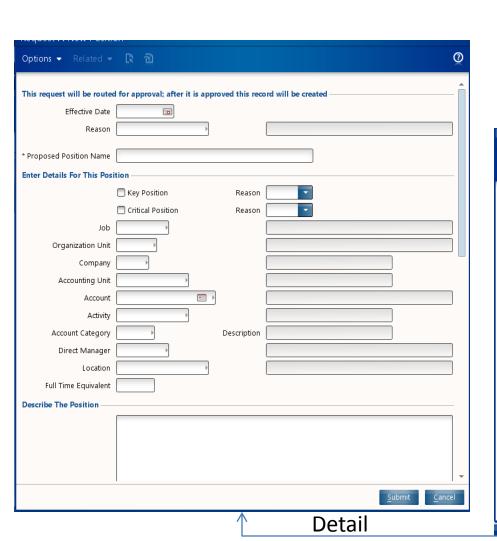




Agency HR submits request in Generalist Space to establish a PT/FT position



Analyzes the request online from In-basket, updates system and saves as draft, authorized staff approves the Agency request

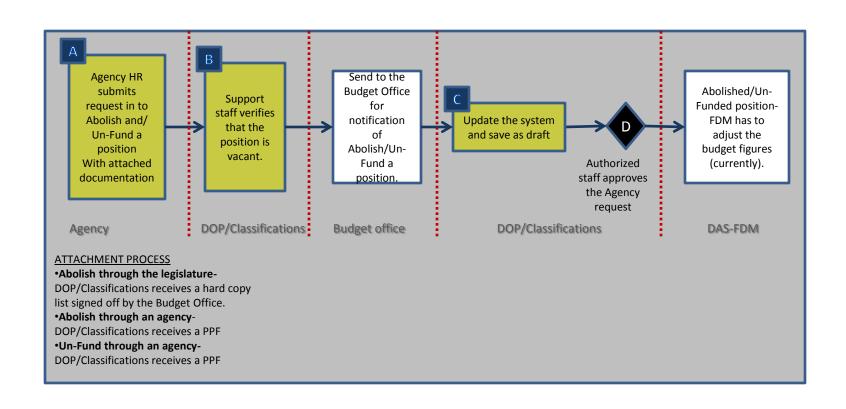


40 0 11 5		
*Change Position Ele	ments	×
Options ▼ Related ▼	· [8] [2]	0
Effective Date	in the second se	
Reason	TEMP-UP •	
Comment		
Position	9880	
Short Description	0828546	
Description	MAINTENANCE MECHANIC FOREMAN	
	✓ Active	
Position Description Date		
Job	714 Description Maintenance Mechanic Foreman	
HR Organization Unit	92 Description Safety	*
<u> </u>	ompare Approve Return Reject <u>S</u> ave As Draft	<u>C</u> ancel

Establish Temporary PT/FT

NH FIRST Business Process Worksheet		
How do managers initiate a request for a new 9TEMP position today? How long does the process take? Who performs this task today?		How, and by whom, is the justification letter created and sent today with the request? How, and by whom, is the new SJD created and sent today with the request? How, and by whom, is the old and the new organization chart created and sent today with the request? Are they all done manually or electronically?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and position input?		How are rejections handled today? What is the process and how is it recorded?
Do you use paper forms for sign off today and can they be replaced by workflow tomorrow? Do you use 1 paper form today for multiple items or multiple signatures?		How will your program managers need to adjust their processes to use online forms?
NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?
(A) Originator Requestor	Agency HR	
(B) Analyze Request	DOP/Classification	
(C) Update Information	DOP/Classification	
◆ (D) 1 st Level Approval	DOP/Classifications Manager	

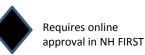
Abolish or Un-Fund a Position







Online step in NH FIRST



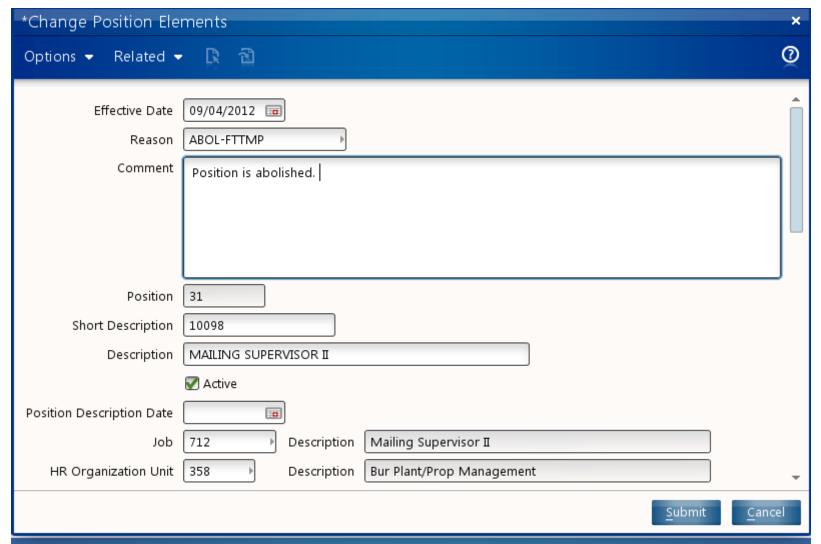


Offline manual approval process outside of NH FIRST



Offline manual or hard copy process outside of NH FIRST

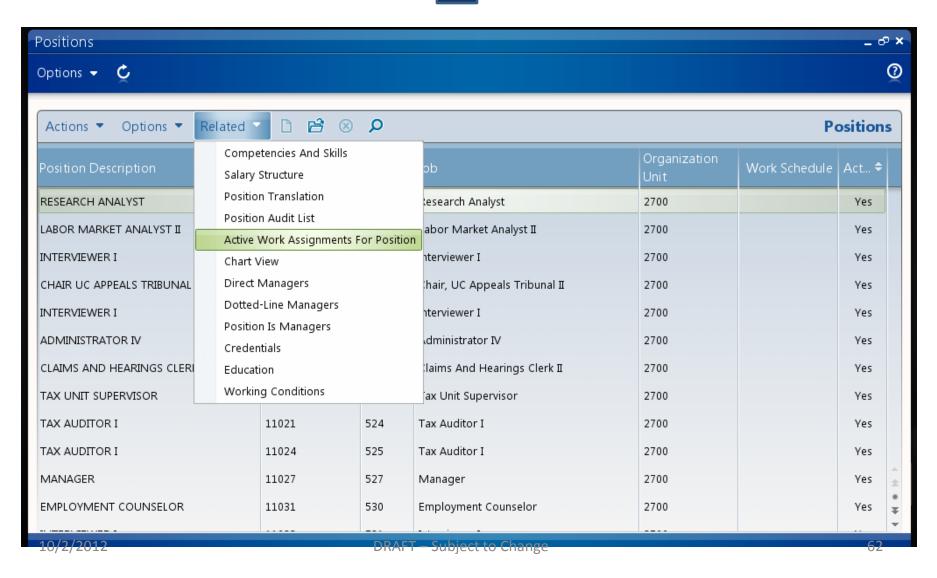
Agency HR submits request in to Abolish or Un-Fund a position With attached documentation

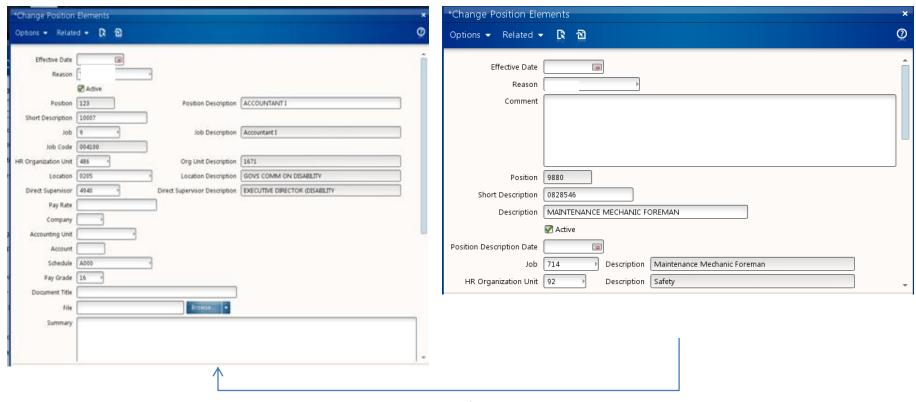


10/2

Support staff verifies that the position is vacant.

В





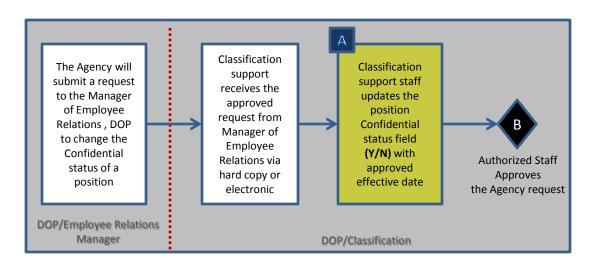
Detail

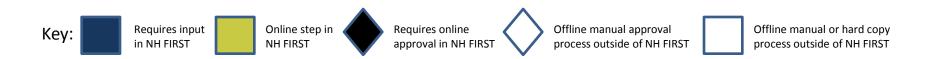
Worksheet: Abolish or Un-Fund a Position

NH FIRST Business Process Worksheet	
How do managers initiate a request to abolish and un-fund a position today? How long does the process take? Who performs this task today?	How are rejections handled today? What is the process and how is it recorded?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and position input?	How will your program managers need to adjust their processes to use online forms?
Do you use paper forms for sign off today and can they be replaced by workflow tomorrow? Do you use 1 paper form today for multiple items or multiple signatures?	

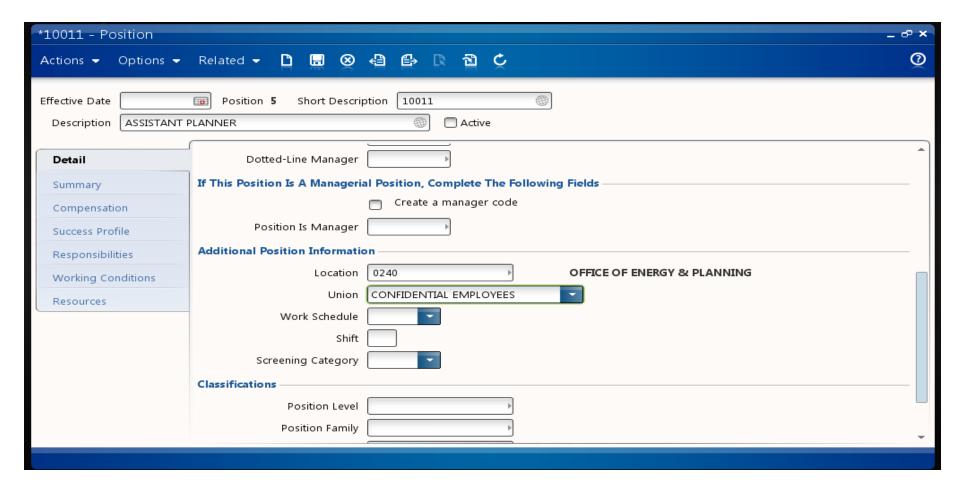
NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?
■ (A) Originator Requestor	Agency HR	
(B) Verify Vacancy	DOP/Classification	
(C) Update Fields	DOP/Classification	
♦ (D) 1 st Level Approval	DOP/Classifications Manager	

Change Confidential Status

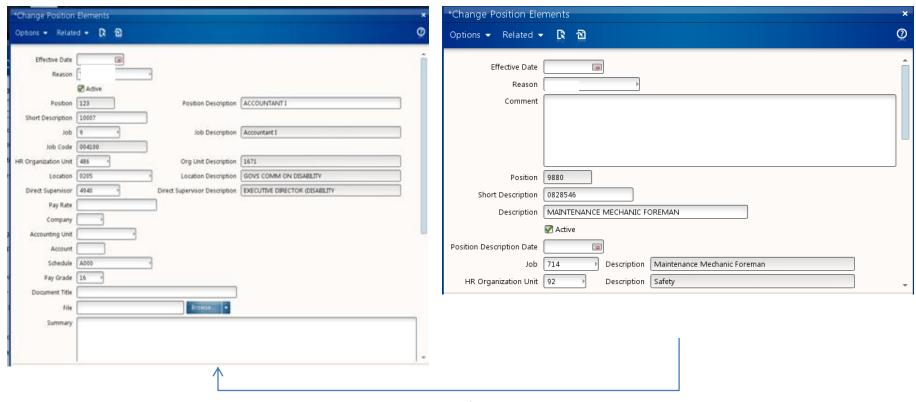




Classification support staff updates the position Confidential status field (Y/N) with approved effective date



Update the system and save as draft, authorized staff approves the Agency request

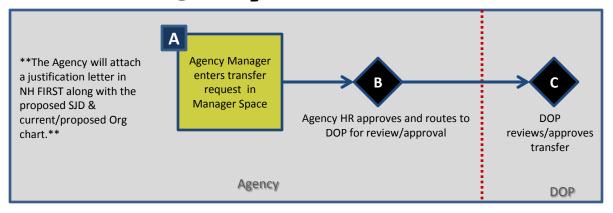


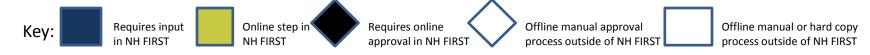
Detail

Worksheet: Change Confidential Status

NH FIRST Business Process Worksheet		
How do managers initiate a request to change Confidential status today? How long does the process take? Who performs this task today?		How, and by whom, does this request get to DOL to begin the request to change the HR confidential status?
Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and position input?		How are rejections handled today? What is the process and how is it recorded?
Do you use paper forms for sign off today and can they be replaced by workflow tomorrow? Do you use 1 paper form today for multiple items or multiple signatures?		How will your program managers need to adjust their processes to use online forms?
		How is the approval of this request communicated back to the agency today?
NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?
(A) Originator Requestor	DOP/Classification	
◆ (B) 1 st Level Approval	DOP/Classification	

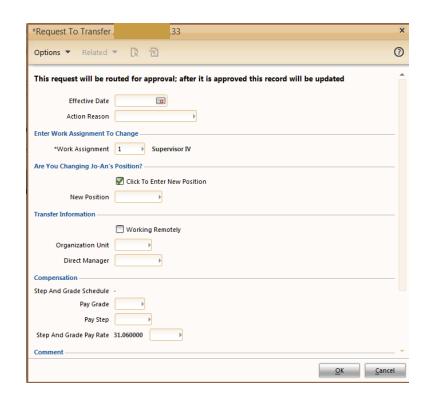
Intra-Agency Position Transfer





NH FIRST Business Process Worksheet		
The Agency Manager requests through Manager Space to transfer an employee within the agency. The Agency HR approves/rejects request. If approved, the request gets routed to DOP for final approval.		How, and by whom, is the manual approval process done today at your agency? When do you file the transfer paperwork, is it prior to the employee leaving your agency or perhaps interagency transfer? Do you use paper forms for sign-off today, and can they be replaced by workflow tomorrow? Do you use one paper form today for multiple items or multiple signatures?
		How are rejections handled today? What is the process and how is it recorded?
		Does your agency have multiple roles fulfilling HR input? Is there a segregation of duties associated to HR and Manger input?
NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?
(A) Originator Requestor	Manager	
◆ (B) 1 st Level Approval	Agency HR	
◆1(0/2%26VePApproval	DOP DRAFT – Subj	ect to Change 69

Agency Manager enters transfer request in Manager Space



Agency HR approves and routes to DOP for review/approval

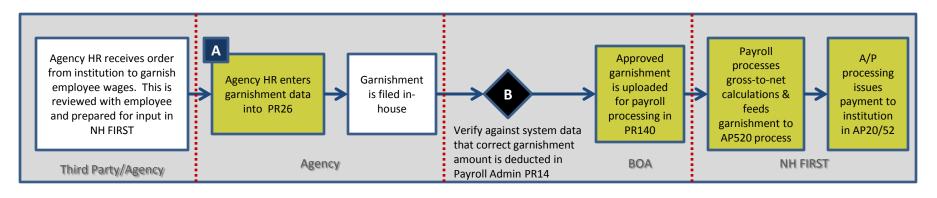
*Request To Transfer	
Options ▼ Related	▼ R 1
This request will be ro	outed for approval; after it is approved this record will be updated
Effective Date	iii
Action Reason	Þ
Enter Work Assignment To	o Change ————————————————————————————————————
*Work Assignment	1 Supervisor IV
Are You Changing Jo-An's	s Position?
	✓ Click To Enter New Position
New Position	Þ
Transfer Information ——	
	Working Remotely
Organization Unit	Þ
Direct Manager	b c c c c c c c c c c c c c c c c c c c
Compensation —	
Step And Grade Schedule	
Pay Grade	•
Pay Step	
Step And Grade Pay Rate	31.060000
Comment —	
Cor	npare Approve Return Reject Save As Draft Cancel
-11	7

DOP for review/approval **6**



*Request To Transfer		×
Options ▼ Related	▼ 🖟 🔁	?
This request will be ro	uted for approval; after it is approved this record will be updated	Â
Effective Date		
Action Reason	•	
Enter Work Assignment To		
*Work Assignment	1 Supervisor IV	
Are You Changing Jo-An's	Position?	
New Position	•	
Transfer Information ——		
	Working Remotely	
Organization Unit	Þ	
Direct Manager	•	
Compensation —		
Step And Grade Schedule		
Pay Grade	þ.	
Pay Step	•	
Step And Grade Pay Rate	31.060000	
Comment —		-
	npare Approve Return Reject <u>Save As Draft</u> <u>Cancel</u>	Ī

Garnishment Process



Requires input in NH FIRST

Online step in NH FIRST

Requires online approval in NH FIRST

Offline manual approval process outside of NH FIRST

Offline manual or hard copy process outside of NH FIRST

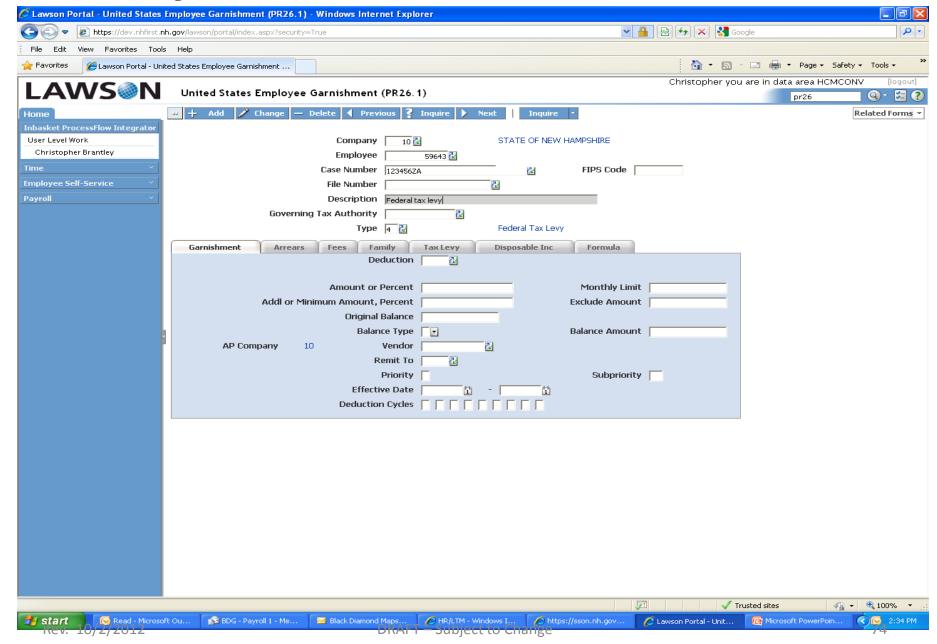
NH FIRST Business Proce	ss Worksheet	Garnishment Process
The agency receives the garnishment order and it's reviewed to determine what type of garnishment it is (child support, tax levy, federal loan etc), how much is owed, whom the payment gets remitted to. Once the agency has examined the order the employee is notified, it is reviewed with him/her, and an expectation is set to when the deductions will begin. Who will perform these Garnishment tasks in NH FIRST?		What is the deadline when you must respond to the garnishment? If a percentage of wages is to be collected, is it based on gross wages or net wages? If gross, are any wages exempt from the calculation? If net, are any deductions exempt? Is it an ongoing deduction (such as child support) or is there a set amount that is owed? Can you allow the employee to negotiate an amount that suits him/her?
		Who will need to prepare to perform this step in NH FIRST?

Subject to Change

kev. 10/2/2012

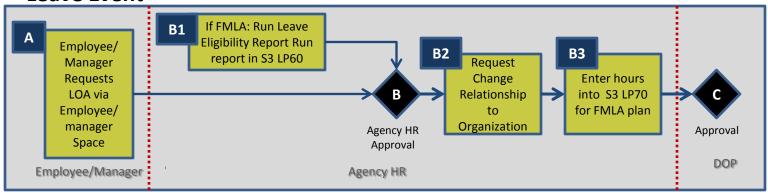
Agency HR enters garnishment data into PR26



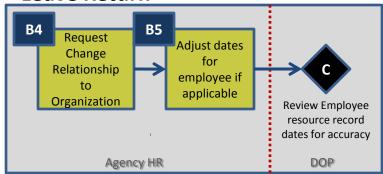


Absence/Leave Management

Leave Event



Leave Return



Agency HR follow up with EE to track anticipated return dates

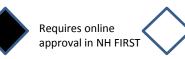
Leave reason codes:

Educational Military Without pay Family and Medical Leave Act (FMLA) Other





Online step in NH FIRST

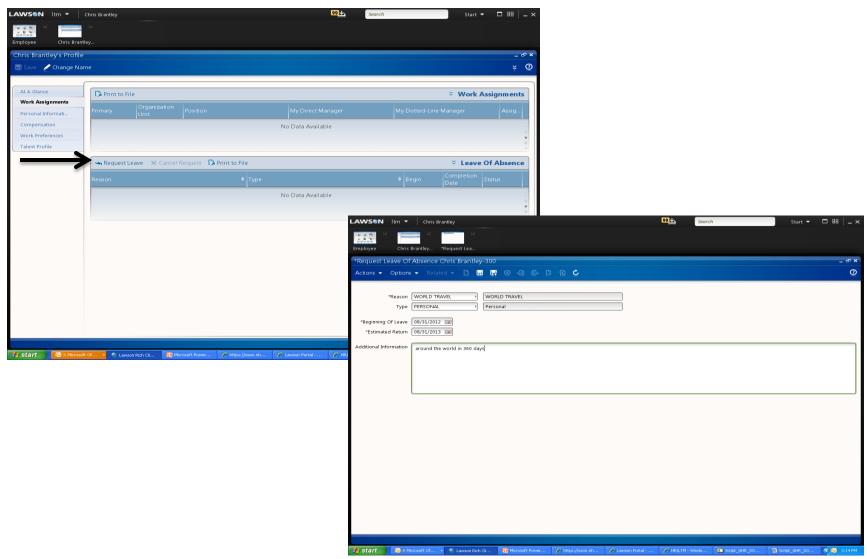


Offline manual approval process outside of NH FIRST



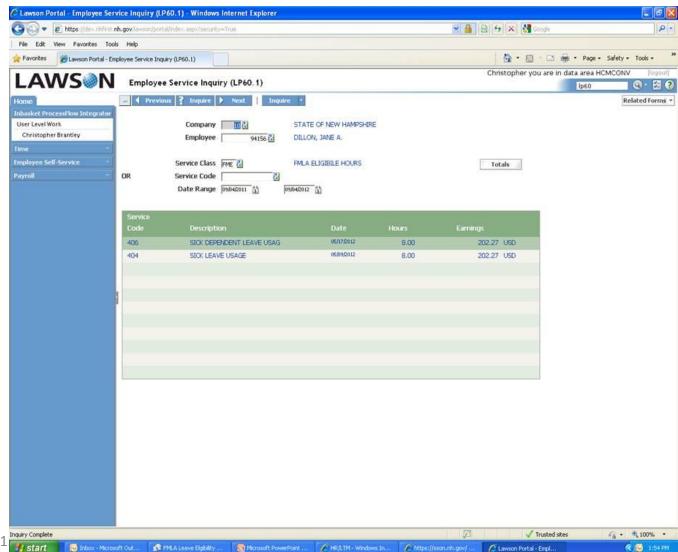
Offline manual or hard copy process outside of NH FIRST

Employee/Manager requests LOA via Employee Space



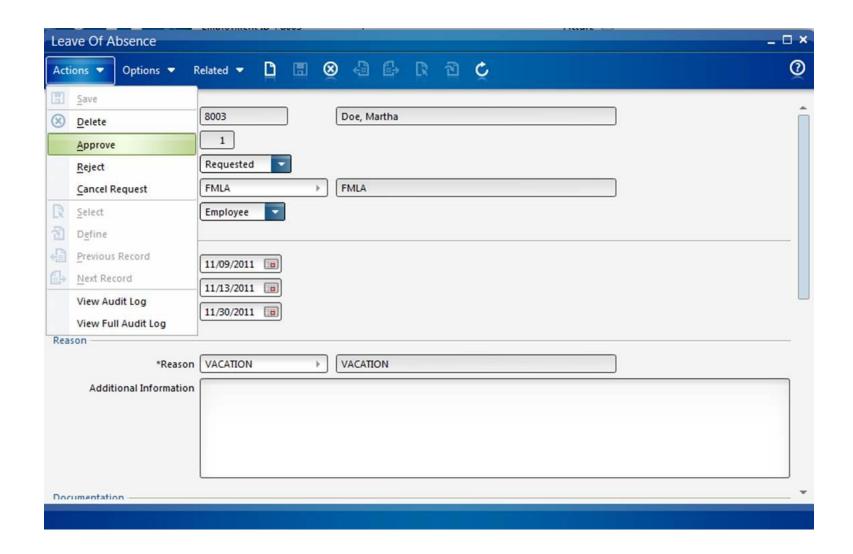
If FMLA: Run Leave Eligibility Report

В1



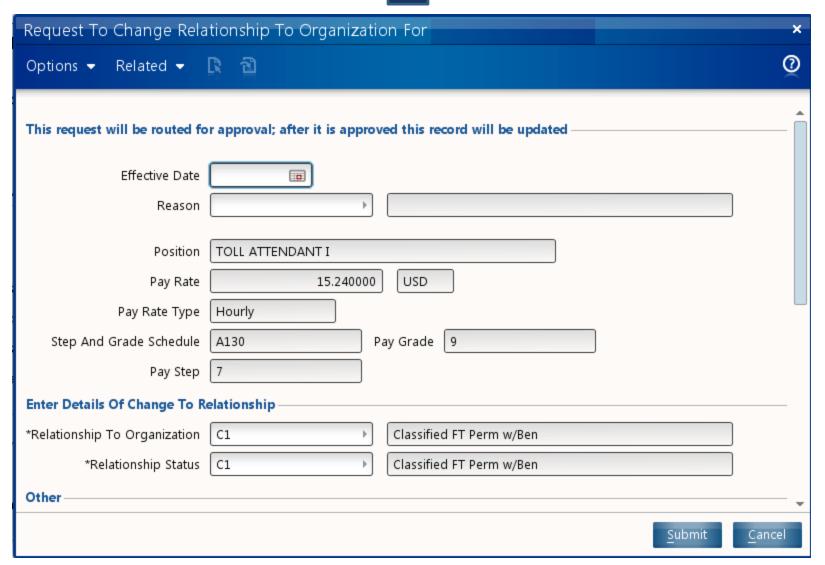
Agency HR Approval



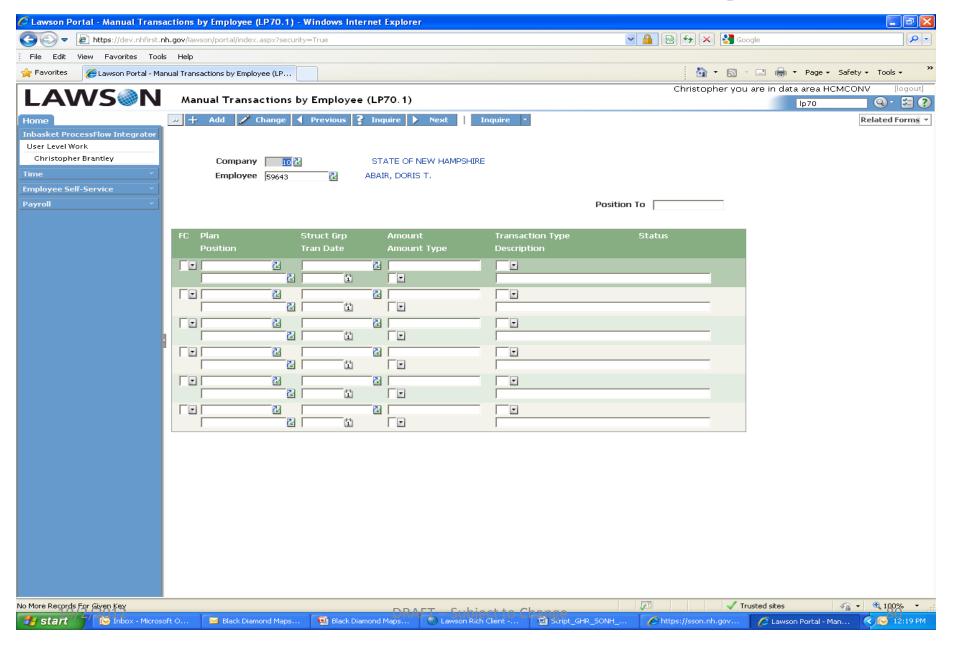


Request Change Relationship to Organization

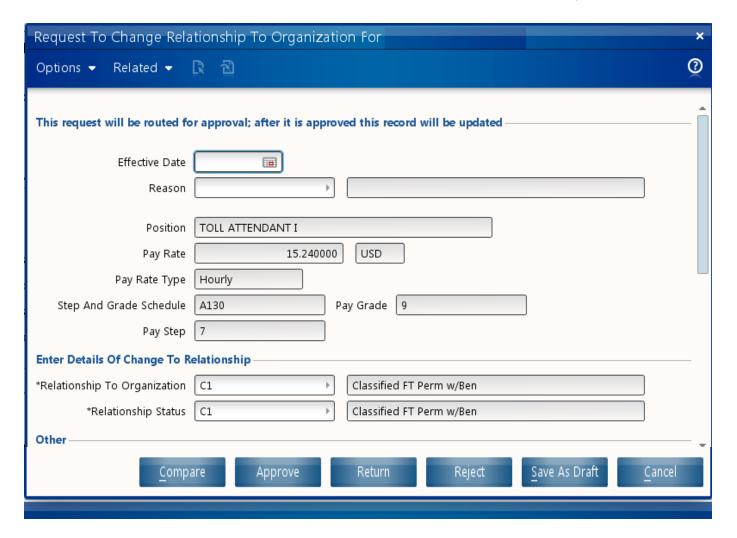
B2

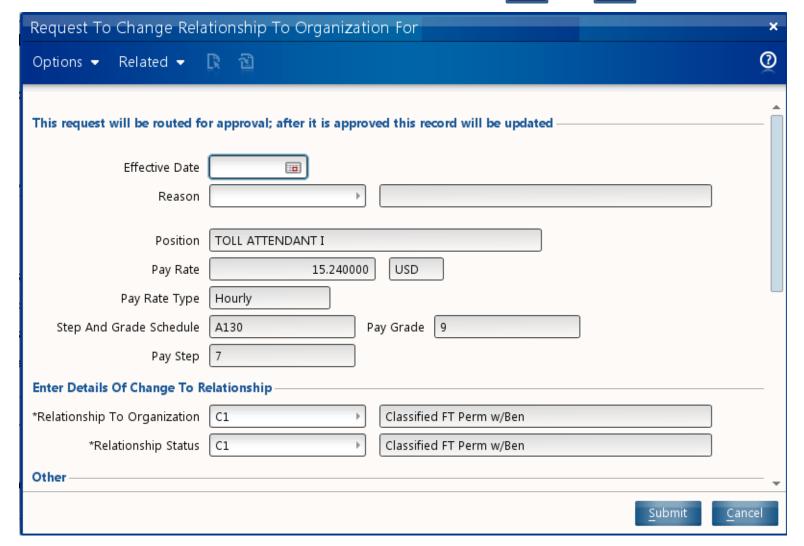




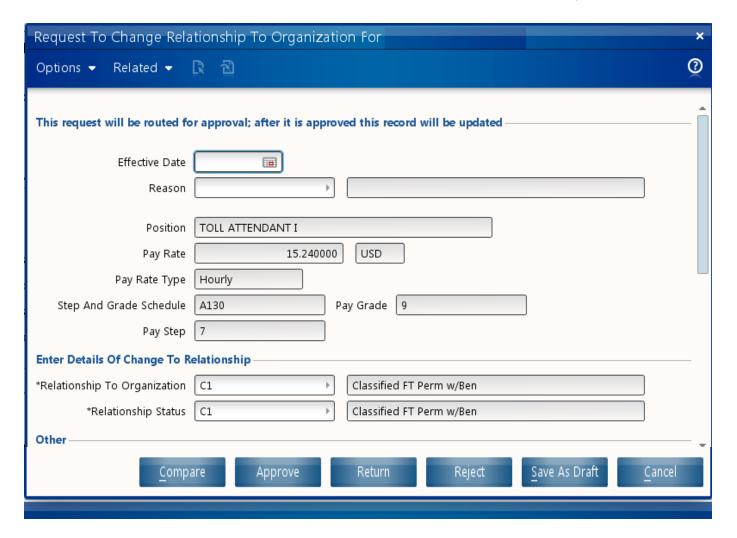








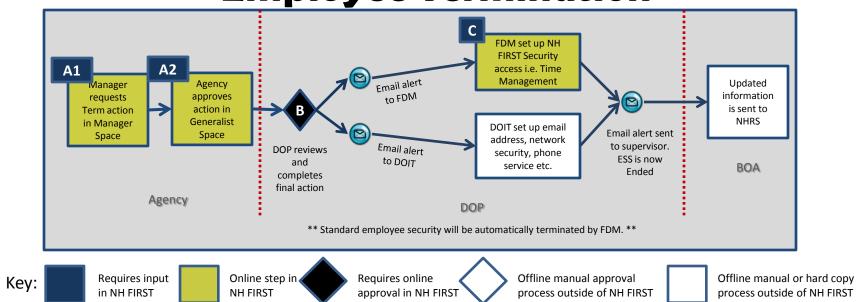




Worksheet: Absence Management

NU FIRST D. J D		
NH FIRST Business Process Wor	RSneet	
The employee or employee's manger Service. If the request is for FMLA, Ag Report. If eligible, a request for Chang sent to DOP. Hours are entered into t DOP, employee status is changed to Organization is updated.	gency HR runs a Leave Eligibility ge Relationship to Organization is he LP70 for FMLA. If approved by	Who in Agency HR runs the Leave Eligibility Report?
NH FIRST Role Call Responsibility		Who will need to prepare to perform this step in NH FIRST?
Leave Event		
(A) Originator Requestor	Employee/Manager	
◆ (B) 1 st Level Approval	Agency HR	
■ (B) Request Change Relationship to Org.	Agency HR	
◆ (C) 2 nd Level Approval	DOP	
■ (C) Employee status updated/Relationship to Org changed	DOP	
Leave Return		
■ (B) Request Change Relationship to Org.	Candidate	
◆ (C) 3 rd Level Approval	DOP	

Employee Termination



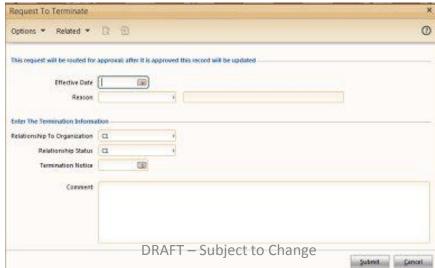
NH FIRST Business Process Worksheet	
Voluntary or Involuntary Termination is input into NH FIRST in the same manner. Your HR Administrator will determine which reason codes to use depending on what type of termination it is. How will this change from your current processes? How does your Agency receive the retirement information today? Will this process be adjusted for entry into NH FIRST?	How, and by whom, is the manual approval process done today at your agency? If your agency has an emergency termination what is the escalation process you use to expedite the termination? How will this affect your process in the future?
Online approvals will be used to move the termination from one approval to another, how will your managers need to change processes to accommodate this process?	How are notification to employees handled today? What is the process and how is it recorded?
Do you use 1 paper form today for multiple items or multiple signatures?	

NH FIRST Role Call Responsibility		Who will need to prepare to perform this step in NH FIRST?		
■ (A) Originator Requestor	Manager/Agency HR			
◆ (B) 1 st Level Approval	DOP			

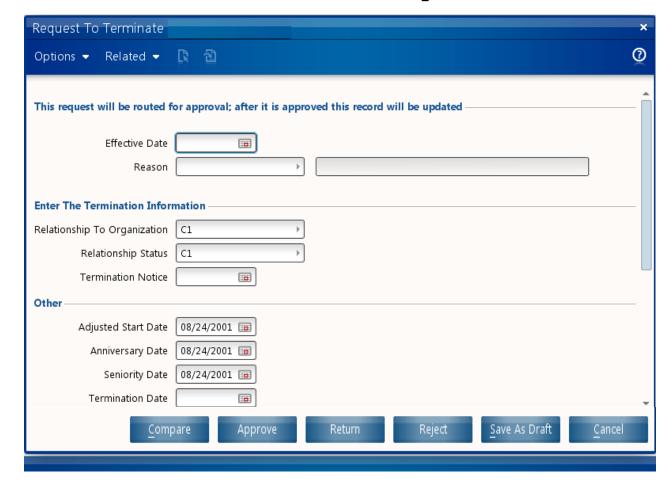
Manager requests termination action in Manager Space [A1]







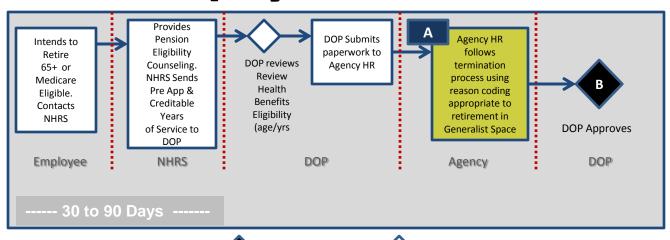
Agency HR approves action in Generalist Space





Request To Terminate		×
Options ▼ Related ▼	R ™	@
This request will be routed f	or approval; after it is approved this record will be updated	
Effective Date		
Reason	· .	
Enter The Termination Infor	mation —	
Relationship To Organization	C1	
Relationship Status	C1	
Termination Notice	THE STATE OF THE S	
Other —		
Adjusted Start Date	08/24/2001 🙃	
Anniversary Date	08/24/2001 🗰	
Seniority Date	08/24/2001 🗰	
Termination Date		
<u>C</u> omp	pare Approve Return Reject <u>S</u> ave As Draft <u>C</u>	<u>C</u> ancel

Employee Retirement







Requires input in NH FIRST



Online step in NH FIRST

Requires online approval in NH FIRST

Offline manual approval process outside of NH FIRST

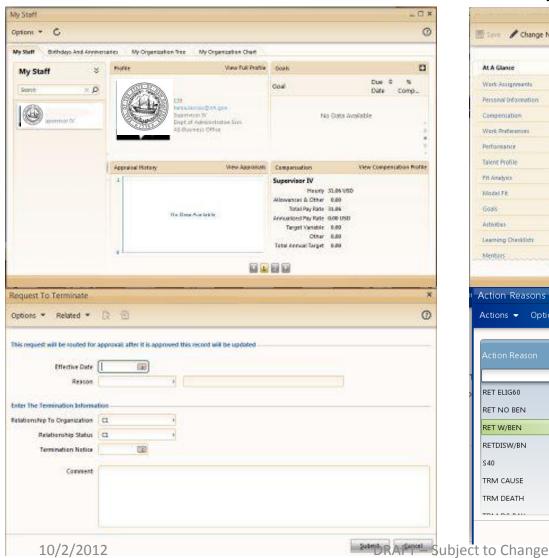


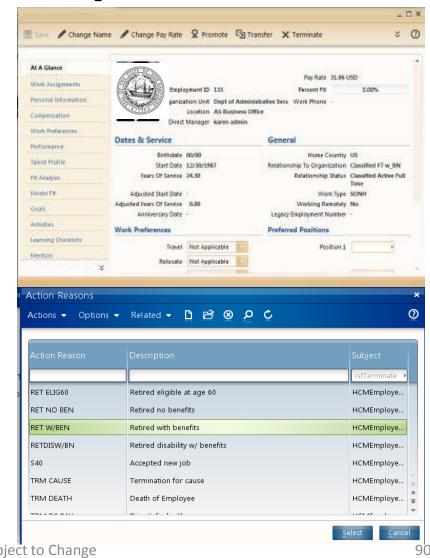
Offline manual or hard copy process outside of NH FIRST

NH FIRST Business Process Worksheet	
The process for Retirement is a component of the termination process input into NH FIRST. The HR Administrator will use reason codes to determine what type of termination it is.	How, and by whom, is the manual retirement process done today at your agency?
	Online approvals will be used to move the retirement process from one approval to another, how will your managers need to change processes to accommodate this?
	Do you use 1 paper form today for multiple items or multiple signatures?

NH FIRST Role Call	Responsibility	Who will need to prepare to perform this step in NH FIRST?	
■ (A) Originator Requestor	Manager/Agency HR		
◆ (B) 1 st Level Approval	DOP		
10/2/2012	DRAFT – Subj	ect to Change 89	

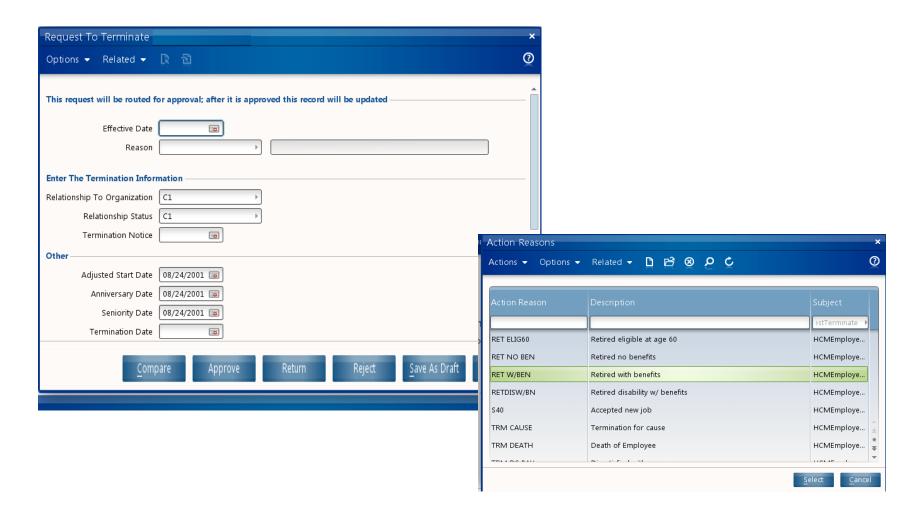
Agency HR requests Term action in Generalist Space





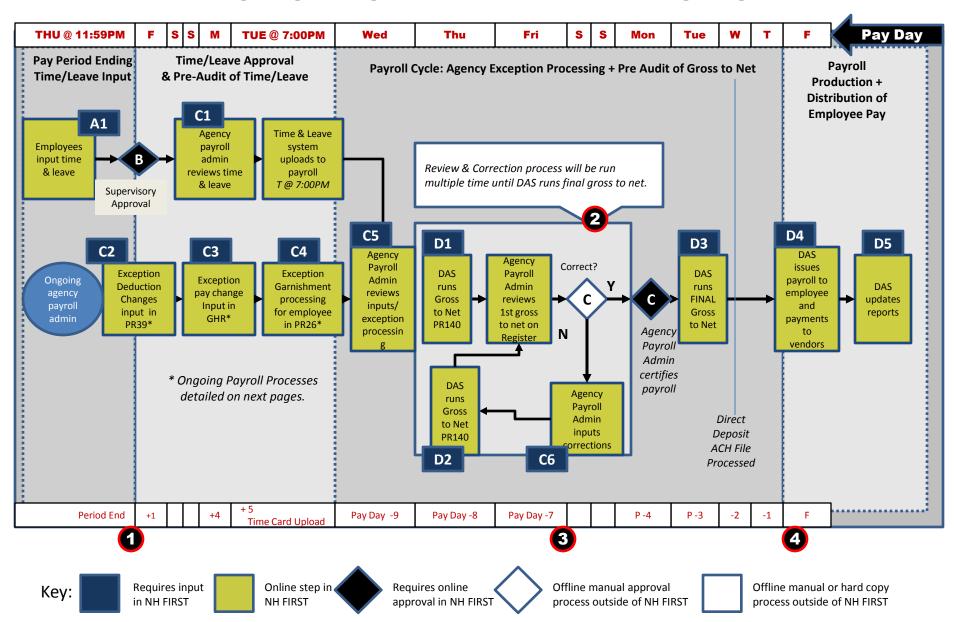
Α





Payroll Administration Section

Agency Payroll Cycle: Close of Period to Pay Day

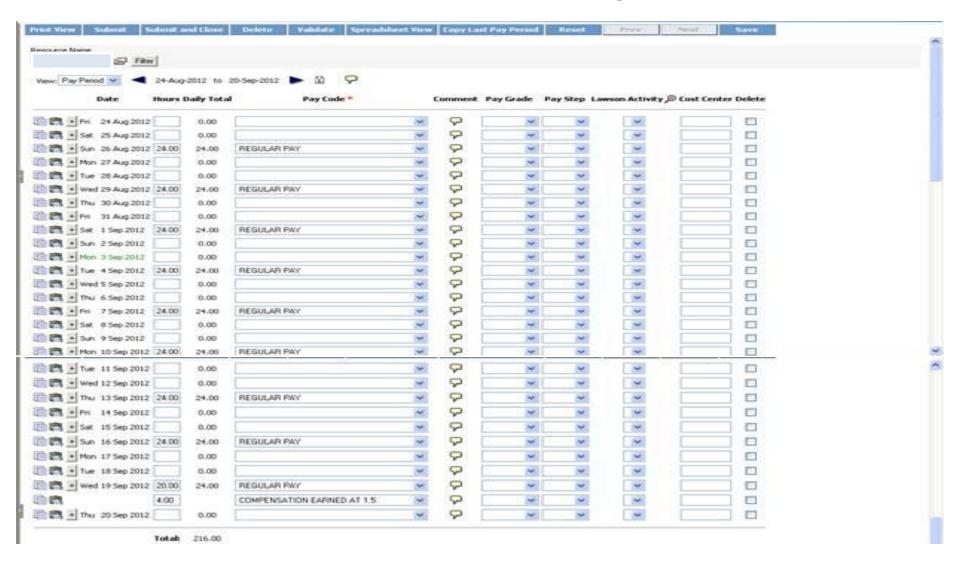


Agency Payroll Cycle: GHR\$/NH FIR\$T Deadlines

Black Circles refer to points on Process Map

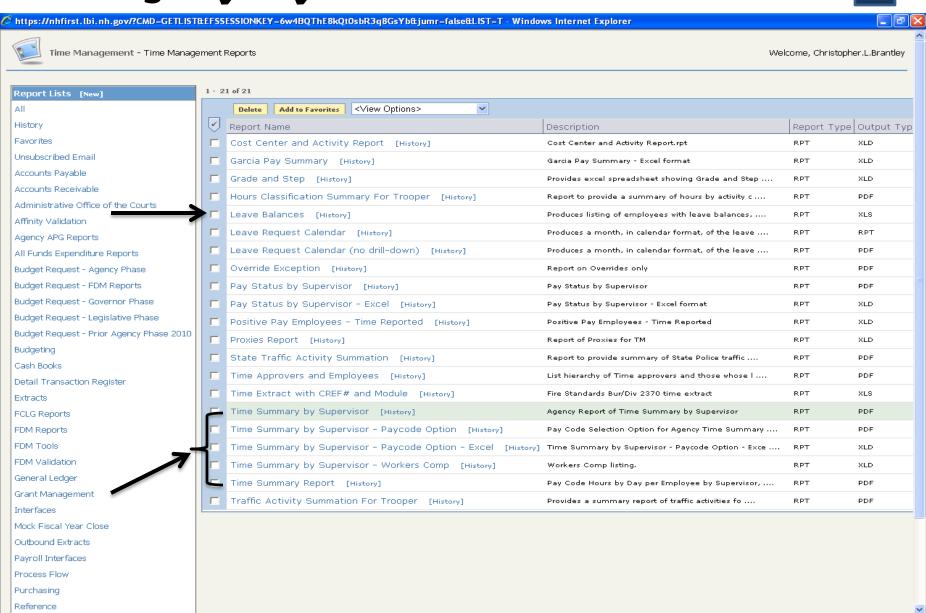
System	Cycle/Purpose	Period Closed	Cycle Processing	Pay Day	
Current GHRS	Biweekly Payroll Gross-to-Net Payroll Production for Employees Executive, Judicial & Legislative	Every other Thursday	Friday, 8 days following Period Closed	Friday, 15 days following Period Close	
Current GHRS	Supplemental Payroll For Corrections & Additions Off-Cycle Gross-to-Net Production Runs	Same as above	2 off-cycle runs: Monday & Tuesday 11/12 days following Period Close – 3/4 days following full payroll.	Same as above	
NH FIRST	Preliminary Payroll Gross-to-Net for Calculations Executive, Judicial & Legislative NOTE: a preliminary run uses payroll data input to calculate results but does not produce actual payments. Correction require no void/reissue steps.	Same as above	6 off-cycle runs: Twice per day for 4 business days days prior to Gross-to-Net Payroll Production Beginning on Wednesday 6 days after Period Close: Wednesday +6, Thursday +7, Friday +8	Friday, 15 days following Period Close	Used to identify results to be produce in Payroll Production and to input corrections and additions prior to final Payroll Production cycle
NH FIRST	Biweekly Payroll Gross-to-Net Payroll Production for Employees Executive, Judicial & Legislative	Same as above	Monday, 11 days following Period Close – 4 days prior to Pay Day	Same as above	

In NH FIRST Time Management



Agency Payroll Admin reviews time & leave a

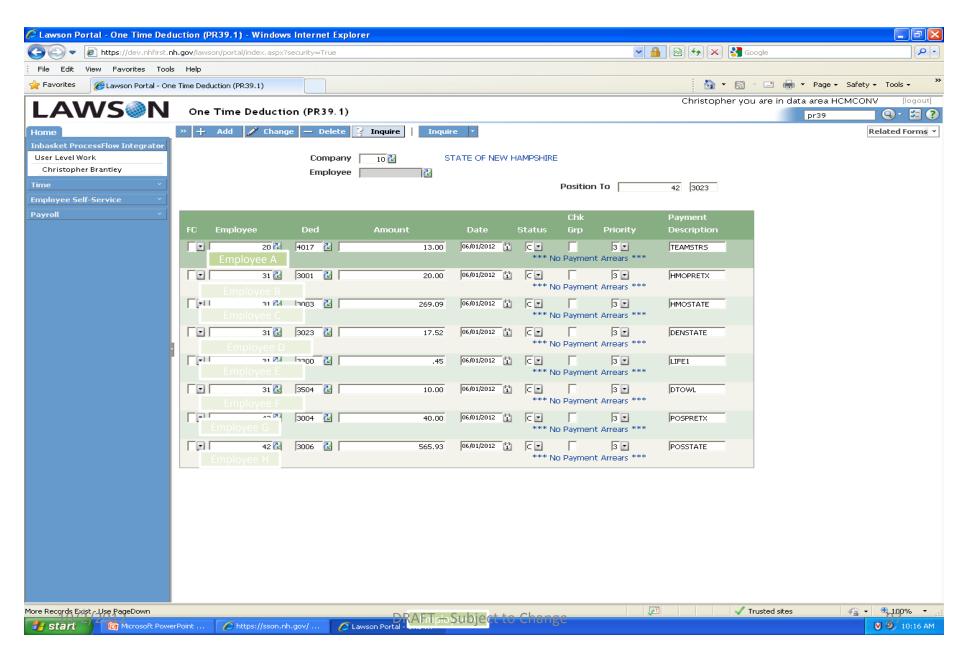






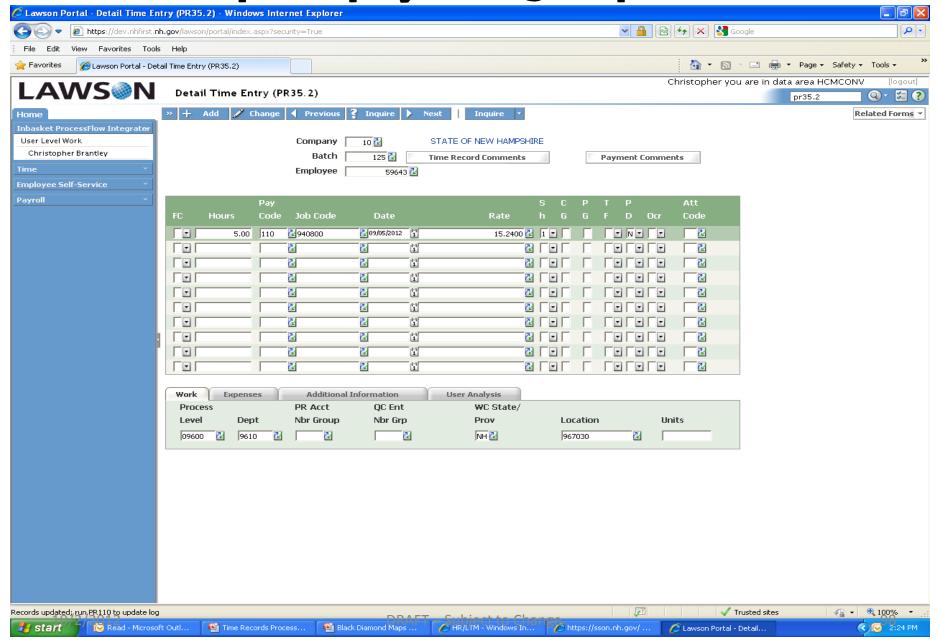
Exception Deduction changes input in PR39





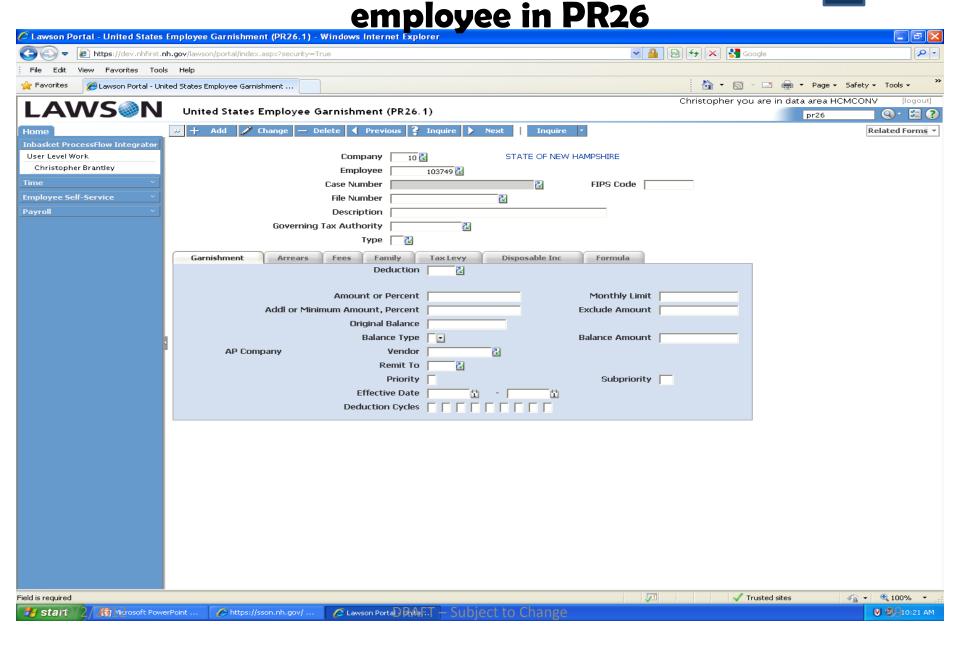
Exception pay change input in GHR



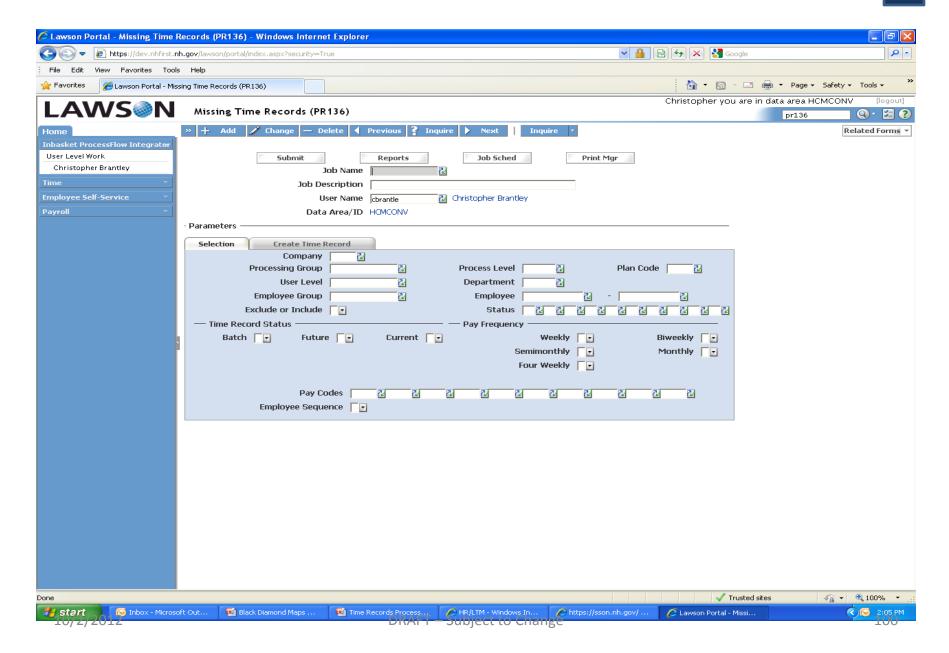


Exception Garnishment processing for



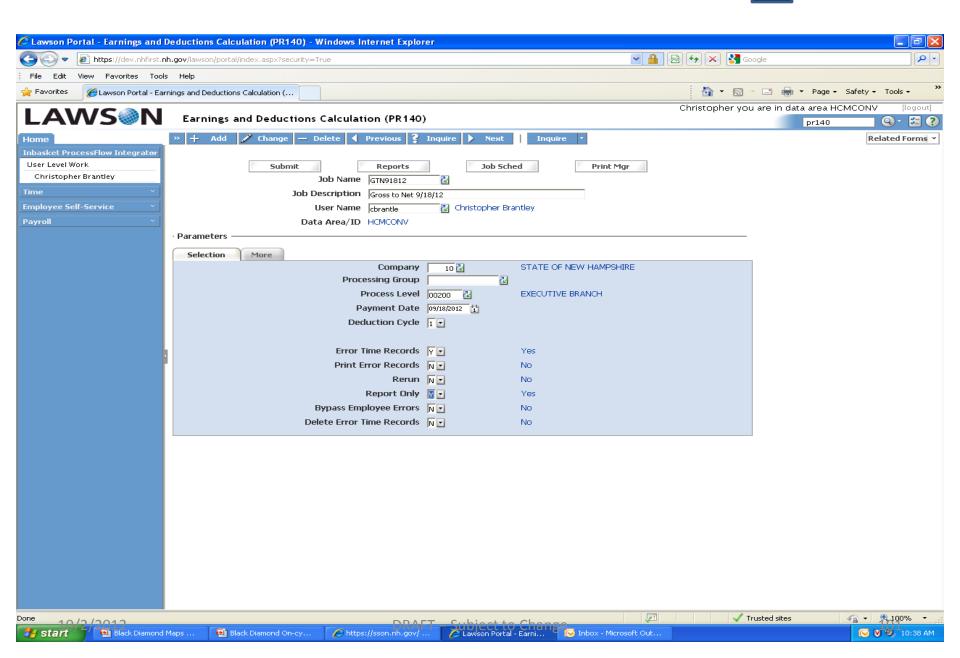


Agency Payroll Admin reviews inputs/exception processing



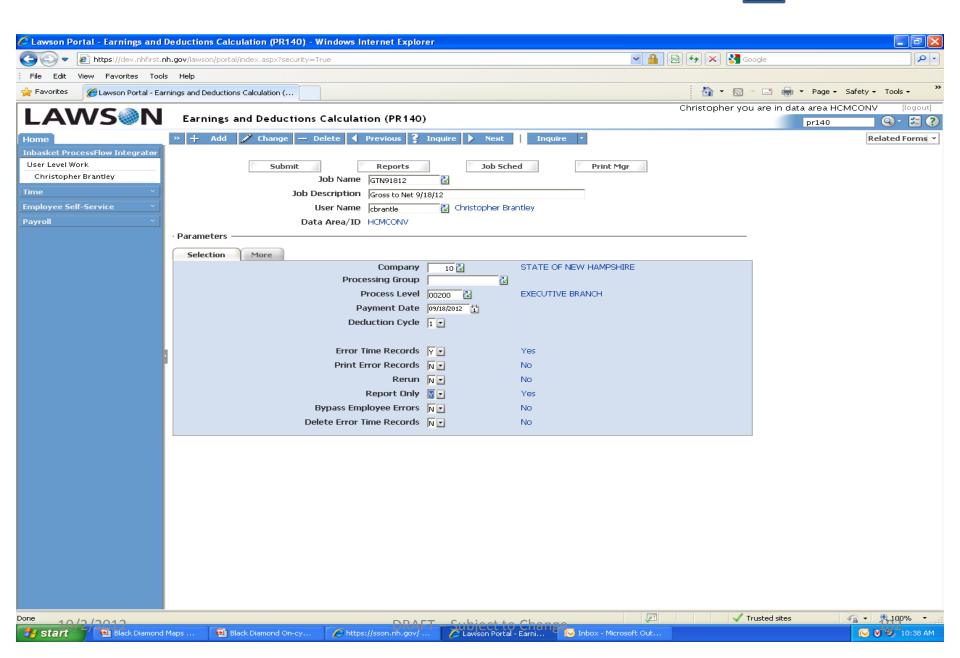
DAS runs Gross-to-Net PR140



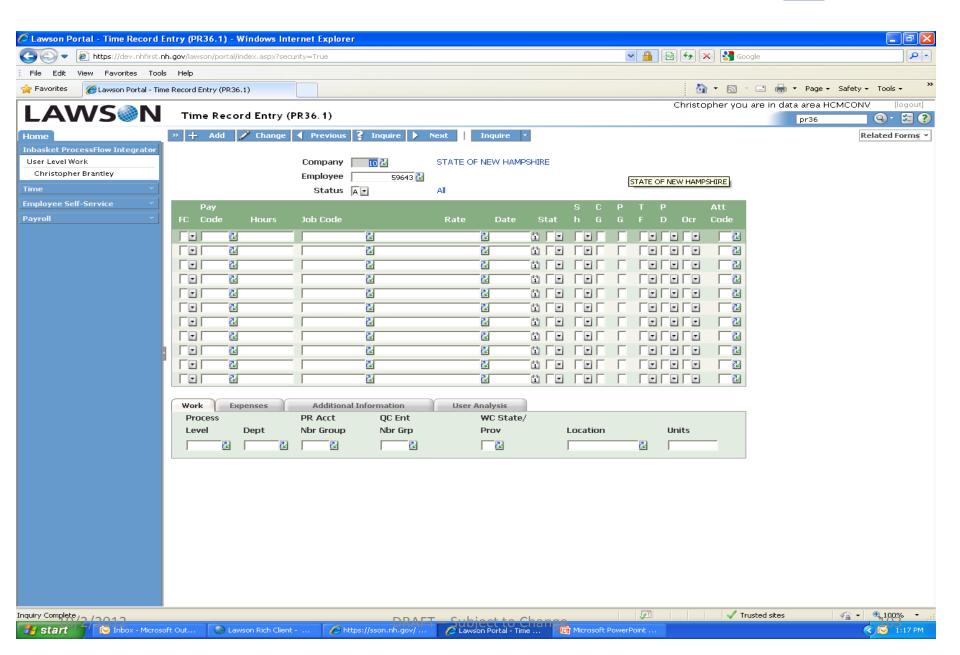


DAS runs Gross-to-Net PR140



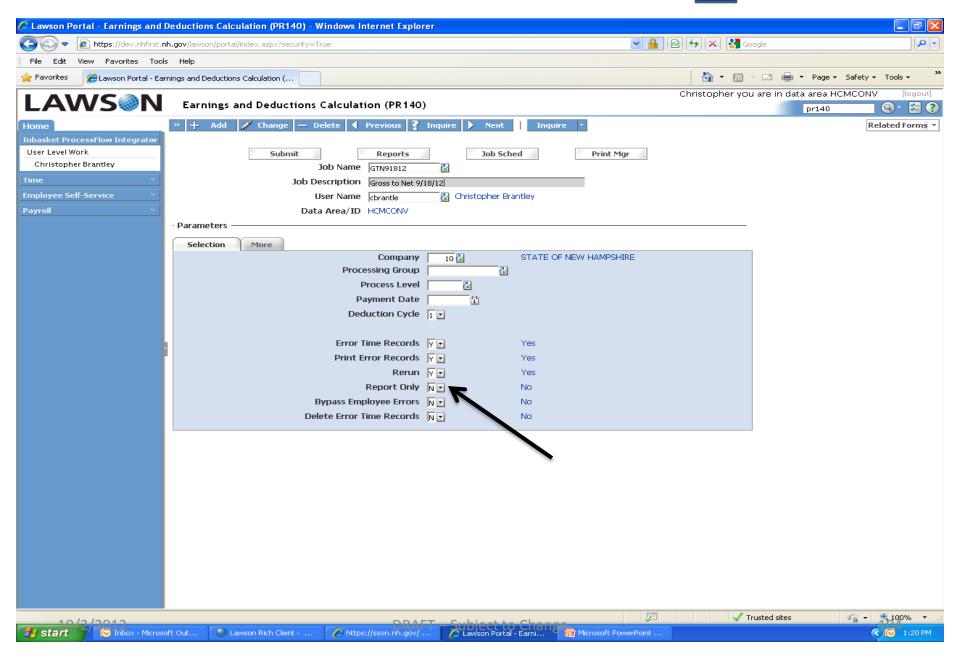


Agency Payroll Admin inputs corrections



DAS runs FINAL Gross-to-Net





DAS issues payroll to employee and payments to vendors



10	ALAICARI			Charlene you a	re in data area H	CMIT [logout]
	_AWS@N	Payme	nt Print (PR160)		pr160	<u> </u>
>	> 🕂 Add 🥒 Change 🗕	Delete 🖣	Previous ? Inquir	e Next Inq	uire 🔻	Related Forms
Г						
	Submit	4	Reports	Job Sched	Print Mg	r
		Job Name				
	Job	Description				
		User Name	7	Charlene DeVoe		
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	Di	ata Area/ID	HCMII			
١.	Parameters —————					
	Company	10 🔼		Print Hourly Rate	•	
	Process Level	72		Print Accrual Plan	•	
	Processing Group		₩	Bank Code	₹	
	Comments					
l.	Report Option	_				
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Ш	Include Retro	Pension N	▼ No			
	Summarize	Earnings 2	Pay Summary Group	Description		
	Payment	Address 1	→ Home			

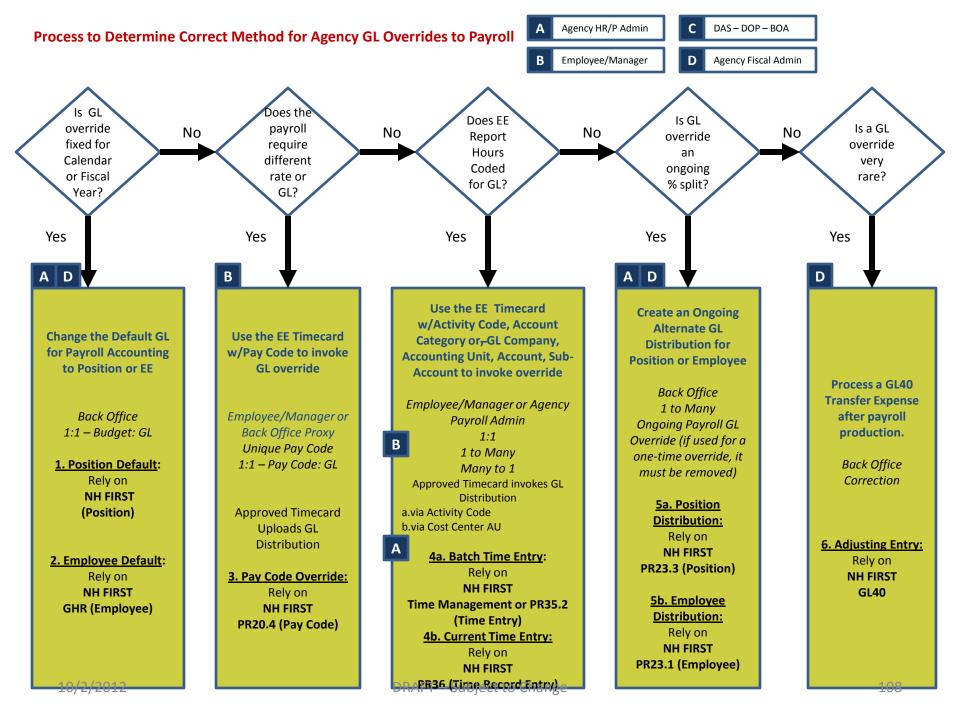
DAS updates payroll reports



	_		ı are in data are
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» 🕂 Add 🧷 Change 🗕 Dele	ete Previous ? Inqu	uire Next Inquire Y	I
Submit	Reports b Name AP520CGDAP	Job Sched	Print Mgr
Job Desc	cription ap test		
Use	er Name cdevoe	☑ Charlene DeVoe	
Data A	Area/ID HCMIT		
· Parameters —			
	Company 10 🛂		
	Batch	2	
4	Authority Code PAY 1	Payroll Interface	
	Report Option D	Detail	
V e	endor Sequence N	Vendor Number	
	Invoice Status 🗔	All	
	Update ▼	Yes	
Upd	ate Tax System 🛛 🔽	Yes	
Update	Vendor Balance	No	
Last Ye	ear Ending Date	1	
Include I	nvoices in Error N	No	
List Comment C	onversion Data N	No	
Comment 5	Sequence Break N ▼	No	

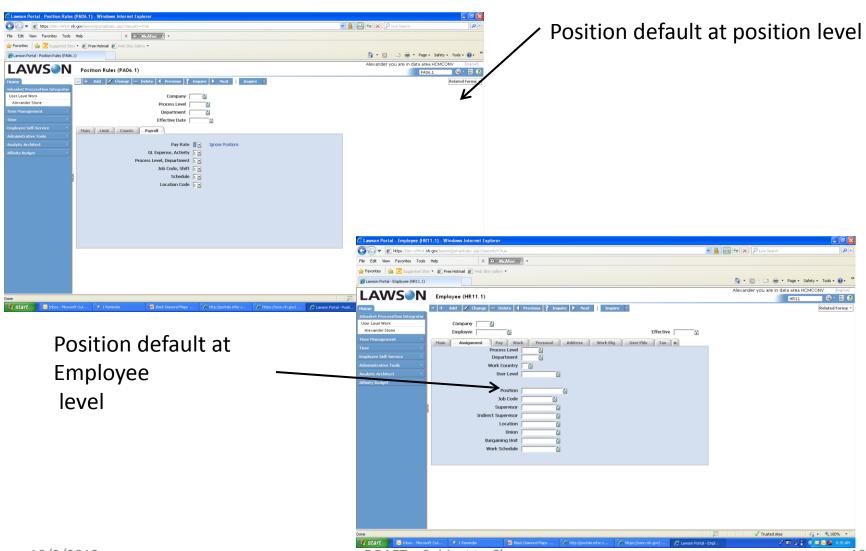
General Ledger Payroll Expense accounting Labor Cost/Expense Distribution

- Every State position in GHRS is assigned a home accounting unit based on the appropriation containing the position in the state budget.
- Agencies routinely need to distribute payroll expenses to other accounting units in the GL.
- Using GHRS, the state has relied on a few methods to accomplish this:
 - Rely on employee reporting and have the <u>back office manually input</u> <u>accounting overrides</u> each payroll cycle for pay events related to alternate accounts – <u>employees have no access to GHRS</u>
 - Rely on employee reporting and set up unique GHRS pay codes for <u>manual</u> <u>input by back office</u> whereby the pay code is configured with alternate accounting details <u>eliminates need for intensive overrides but still requires manual input</u>
 - Rely on employee reporting, process payroll with expenses posted to the home accounts, and then use employee reporting to process transfers of expenses in GL after the payroll cycle – <u>sometimes the post-payroll back office</u> <u>accounting is a rapid cycle and sometimes it lags quite a while.</u>
- Lawson offers a more versatile set of methods by which agencies can distribute payroll expenses while also maintaining discrete controls at multiple levels.

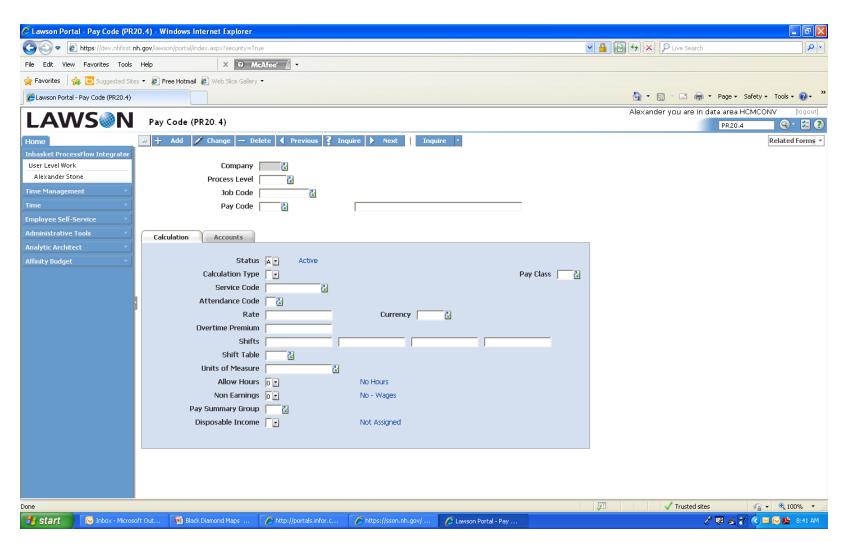




Does the payroll require different rate or GL?

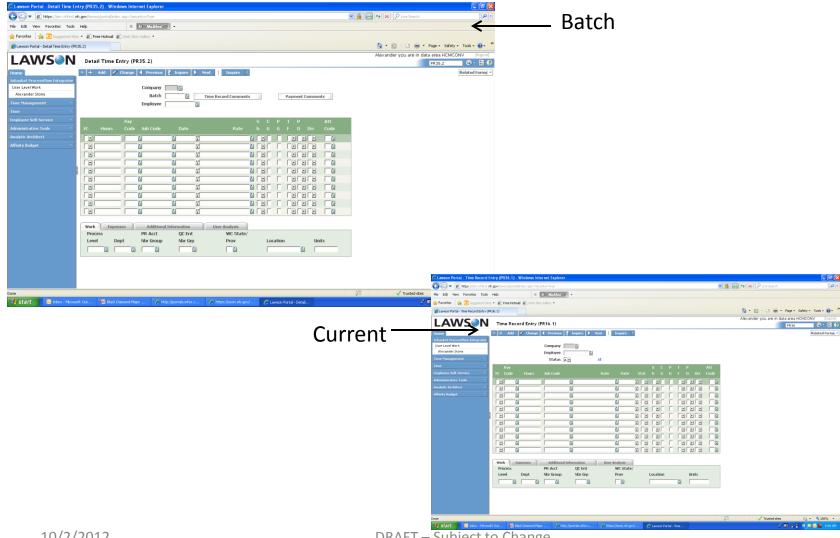


Is GL override fixed for Calendar or Fiscal Year?



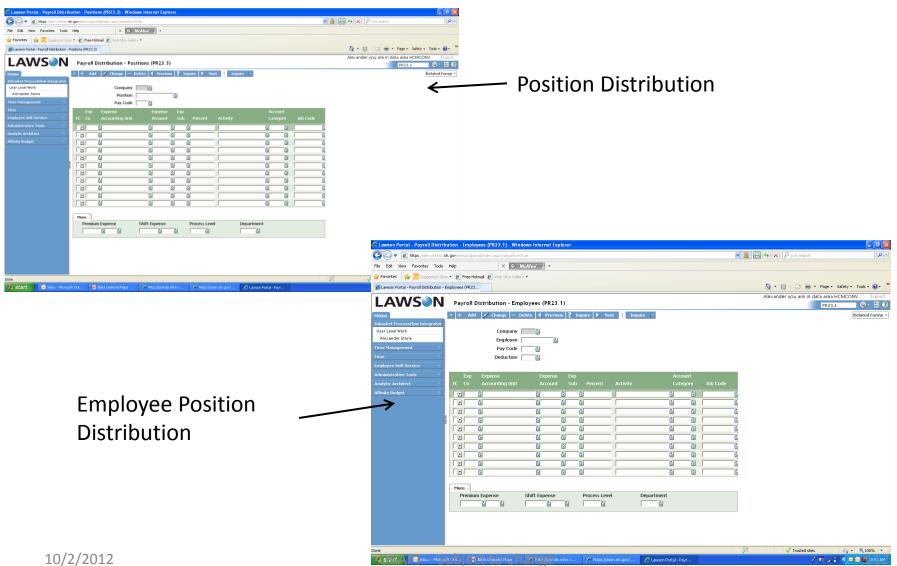
Batch Time Entry A

Does EE Report Hours Coded for GL?



Position Distribution

Is GL override an ongoing % split?



Is a GL override very rare?

